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*TOWN OF HANOVER*

*1995*

*ANNUAL TOWN REPORT*



# **Business Hours**

<b>Town Office -</b> - Town Manager - Selectmen - Town Clerk - Tax Dept. - Assessor - Finance Dept. - Code/Planning/Zoning 41 South Main Street	Monday-Friday	8:30 a.m. - 4:30 p.m.
<b>Public Works Dept.</b> Rt. 120	Monday-Friday	7:00 a.m. - 3:30 p.m.
<b>Wastewater Treatment Plant - Rt. 10</b>	Monday-Friday	7:00 a.m. - 3:30 p.m.
<b>Community Counselor</b> 42 Lebanon St.	Sept. - June: Mon.-Fri. July - Aug.: Tues. & Wed. Thursday	8:00 a.m. - 4:30 p.m. 8:30 a.m. - 4:30 p.m. 8:30 a.m. - noon
<b>Howe Library</b> 13 East South St.	Mon.-Thurs. Friday Saturday Sun. (Sept.-May)	10:00 a.m. - 8:00 p.m. noon - 6:00 p.m. 10:00 a.m. - 5:00 p.m. 1:00 p.m. - 5:00 p.m.
<b>Etna Library</b> 130 Etna Rd. Etna	Monday Wednesday Thursday	3:30 p.m. - 8:00 p.m. 1:30 p.m. - 6:00 p.m. 9:00 a.m. - 2:00 p.m. 7:00 p.m. - 9:00 p.m.
<b>Senior Center</b> 42 Lebanon St.	Monday-Friday	12:30 p.m. - 4:30 p.m.
<b>Parks &amp; Recreation Dept. - 10 School St.</b>	Monday-Friday	9:00 a.m. - 5:00 p.m.
<b>Dispatch</b> 46 Lyme Road	Sunday-Sat.	24 hours/day
<b>Fire Dept.</b> 48 Lyme Road	Sunday-Sat.	24 hours/day
<b>Police Dept.</b> 46 Lyme Road	Sunday-Sat.	24 hours/day



Photograph Courtesy of Dexter Pierce Photography

CLIFF VERMILYA

Hanover Town Manager - Oct. 26, 1983 to March 1, 1996

Cliff has enhanced the vitality of our community and has brought out the best in all of us. He has served "as a true professional in the finest sense of the word". Thank you, Cliff, for your years as our leader, and best wishes from everyone in town for your future endeavors.

## Table of Contents

Business Hours.....	Inside Front Cover
Dedication.....	i
Table of Contents.....	ii
Mission Statement.....	iii
Town Officers.....	iv
Town Management Staff.....	v
Warrant for the Annual Town Meeting.....	vi
Letter to Residents from Board of Selectmen.....	1
Town Manager's Budget Report.....	3
Budget Analysis, All Funds.....	4
1996-97 Budget.....	5
Statement of General Debt 1995-96.....	34
Trust Funds.....	35
Special Funds.....	36
Independent Auditors Letter of Comments and Recommendations.....	37
Town Treasurer's Report.....	38
Tax Collector's Report.....	39
Ten Largest Tax Payers.....	40
Summary of Tax Lien Accounts.....	40
Summary of Assessments.....	41
Town Clerk's Report.....	42
Official Boards, Commissions, and Committees - membership listing.....	43
Committee and Department Reports	
- Assessment Office.....	46
- Code Administration Office.....	47
- Community Counselor.....	49
- Hanover Senior Center.....	50
- Fire Department.....	51
- Howe Library.....	53
- Etna Library.....	55
- Parks and Recreation.....	56
- Police Department.....	58
- Public Works.....	61
- Wastewater Treatment Plant.....	63
- Archives Board.....	64
- Disabled Accessibility Advisory Committee.....	64
- Conservation Commission.....	65
- Finance Committee.....	65
- Recycling Committee.....	66
- Parking and Transportation Advisory Board.....	67
- Hanover Improvement Society.....	68
- Advance Transit.....	69

- Community Access Television/6.....	70
- Upper Valley River Subcommittee.....	70
- Executive Councilor.....	72
- Grafton County Commissioners' Report.....	73
- Grafton County Senior Citizens Council.....	75
- Headrest.....	76
- Hospice/VNH.....	78
- Listen.....	79
- Upper Valley Household Hazardous Waste Committee.....	80
- Upper Valley Lake Sunapee Regional Planning Commission....	81
- Visiting Nurse Alliance of Vermont and New Hampshire.....	83
- WISE.....	84
- Youth-in-Action.....	85
Personnel Listing.....	86
Minutes of the Annual Town Meeting - May 9, 1995.....	90
Recycling Information, Telephone Numbers, Green-Up Day & Town Meeting Information.....	Back Cover

#### MISSION STATEMENT

The government of the Town of Hanover exists to provide public services for all the citizens of Hanover.

To this end, the mission of the management of the Town of Hanover is to provide guidance and direction to all town employees to:

- provide responsive, friendly, courteous service to the public and encourage open communication between all citizens and all public employees and officials.
- encourage them to regularly improve their professional skills to enable them to provide efficient, high quality, and fiscally responsible service.
- dedicate themselves to the highest standards of ethical behavior in all dealings with the public and each other.

## TOWN OFFICERS 1995

### Board of Selectmen

Marilyn W. Black, Chairman (1996)  
Jack H. Nelson (1998)  
Katherine S. Connolly (1997)  
Dorothy C. King (1997)  
Dorothy Behlen Heinrichs (1996)

### Moderator

Harry H. Bird (1996)

### Town Clerk

Dianne Quill (1998)

### Treasurer

Michael J. Ahern (1996)

### Health Officer

William E. Boyle, M.D.

### Library Trustees

Nancy Collier (1996)  
Elizabeth P. Storrs (1998)  
Rebecca Torrey (1997)

### Advisory Board of Assessors

Paul F. Young (1998)  
Robert D. McLaughry (1996)  
Richard Birnie (1997)

### Fence Viewers

Frederick E. Crory (1996)  
Edward C. Lathem (1996)  
Edward Lobacz (1996)

### Supervisors of Checklist

Pamela L. Doenges (1996)  
Lynn Freeman (2000)  
Barbara Doyle (1998)

### Trustee of Trust Funds

Judson Pierson (1996)  
Lawrence Draper (1998)  
Frederick Bedford (1996)

### Park Commissioner

Richard Nordgren (1996)

### Surveyors of Wood and Lumber

John Richardson (1996)  
Willem M. Lange (1996)

TOWN MANAGEMENT STAFF

Town Manager and Tax Collector -  
Clifford R. Vermilya\*

Director of Finance -  
Michael Gilbar

Administrative Assistant &  
Human Resources Administrator -  
Jean G. Ulman

Assessing Official -  
Donald Munro

Code Administrator -  
Frank "Jay" Barrett, Jr.

Community Counselor -  
Dena B. Romero

Fire and Inspection Services -  
Roger E. Bradley, Chief

Library Services -  
Marlene McGonigle, Howe Library Director  
Patricia Hardenberg, Etna Library Librarian

Parks and Recreation Department -  
Henry "Hank" Tenney

Police Department -  
Nicholas Giaccone, Chief

Public Works Department -  
Richard Hauger, Director

Asst. Public Works Director/Highway Superintendent -  
Keith Southworth

Sewer and Wastewater Treatment -  
Don E. Elder

\*Resigned 03/01/96

WARRANT FOR THE ANNUAL TOWN MEETING

GRAFTON, ss

TOWN OF HANOVER

TO THE INHABITANTS OF THE TOWN OF HANOVER, NEW HAMPSHIRE, who are qualified to vote in Town affairs:

TAKE NOTICE AND BE WARNED, that the Annual Town Meeting of the Town of Hanover, New Hampshire, will be held as follows:

ON TUESDAY, MAY 14, 1996, AT THE GYMNASIUM, HANOVER HIGH SCHOOL, LEBANON STREET, HANOVER, THERE WILL BE VOTING BY OFFICIAL BALLOT FOR THE ELECTION OF TOWN OFFICERS AND ALL OTHER ARTICLES REQUIRING VOTE BY OFFICIAL BALLOT. THE POLLS OPEN AT 8:00 A.M. AND CLOSE AT 8:00 P.M.

ARTICLES ELEVEN THROUGH TWENTY-NINE WILL BE PRESENTED, DISCUSSED AND ACTED UPON BEGINNING AT 7:00 P.M. AT THE GYMNASIUM, HANOVER HIGH SCHOOL, LEBANON STREET, HANOVER.

ARTICLE ONE: To vote (by nonpartisan ballot) for the following Town Officers:

- Two Selectmen, to serve for a term of three (3) years each;
- One Treasurer to serve for a term of one (1) year;
- One Library Trustee to serve for a term of three (3) years;
- Two Trustees of Trust Funds - one to serve for a term of three (3) years and one to serve for a term of one (1) year;
- One Supervisor of the Check list to serve for a term of six (6) years;
- One Moderator to serve for a term of two (2) years; and,
- Such other Town Officers as may be required by law.

ARTICLE TWO: (To vote by ballot) To see if the Town will vote to amend the existing Hanover Zoning Ordinance as proposed by the Planning Board in Amendment No. 1.

The following question is on the Official Ballot:

"Are you in favor of the adoption of Amendment No. 1 as proposed by the Planning Board for the Hanover Zoning Ordinance?"

Amendment No. 1 includes the following revisions to improve the readability and consistency of the Ordinance:

- (A) use the term "frontage" consistently instead of both "frontage" and "width",



- (B) use the term "principal" consistently instead of both "main" and "principal",
- (C) clarify that shared driveways do not require a Special Exception,
- (D) clarify that household gardens and pets do not require a Special Exception,
- (E) provide a definition for "non-transient" consistent with the rest of the Ordinance,
- (F) clarify wording of Section 210.1.H,
- (G) use the term "setback" consistently throughout the Ordinance rather than both "setback" and "yard",
- (H) redefine agriculture and move the provisions for storing manure and for keeping pigs and poultry to Article III.

This Amendment will have no effect on the application of the Ordinance.

ARTICLE THREE: (To vote by ballot) To see if the Town will vote to amend the existing Hanover Zoning Ordinance as proposed by the Planning Board in Amendment No. 2.

The following question is on the Official Ballot:

"Are you in favor of the adoption of Amendment No. 2 as proposed by the Planning Board for the Hanover Zoning Ordinance?"

Amendment No. 2 would allow flagpoles placed anywhere to exceed height limits by 20 feet and would exempt free-standing chimneys 15 feet and under and satellite dishes with a diameter of 24 inches or less from regulation.

ARTICLE FOUR: (To vote by ballot) To see if the Town will vote to amend the existing Hanover Zoning Ordinance as proposed by the Planning Board in Amendment No. 3.

The following question is on the Official Ballot:

"Are you in favor of the adoption of Amendment No. 3 as proposed by the Planning Board for the Hanover Zoning Ordinance?"

Amendment No. 3 would require lots on the turnaround portion of a cul-de-sac to have a minimum of 80 feet frontage.

ARTICLE FIVE: (To vote by ballot) To see if the Town will vote to amend the existing Hanover Zoning Ordinance as proposed by the Planning Board in Amendment No. 4.

The following question is on the Official Ballot:

"Are you in favor of the adoption of Amendment No. 4 as proposed by the Planning Board for the Hanover Zoning Ordinance?"

Amendment No. 4 would require a shared driveway to be a single roadbed through the required front setback.

ARTICLE SIX: (To vote by ballot) To see if the Town will vote to amend the existing Hanover Zoning Ordinance as proposed by the Planning Board in Amendment No. 5.

The following question is on the Official Ballot:

"Are you in favor of the adoption of Amendment No. 5 as proposed by the Planning Board for the Hanover Zoning Ordinance?"

Amendment No. 5 would limit the number of lots served by a single driveway to two, unless otherwise approved by the Planning Board.

ARTICLE SEVEN: (To vote by ballot) To see if the Town will vote to amend the existing Hanover Zoning Ordinance as proposed by the Planning Board in Amendment No. 6.

The following question is on the Official Ballot:

"Are you in favor of the adoption of Amendment No. 6 as proposed by the Planning Board for the Hanover Zoning Ordinance?"

Amendment No. 6 would treat clear-cutting the same as other forest management practices.

ARTICLE EIGHT: (To vote by ballot) To see if the Town will vote to amend the existing Hanover Zoning Ordinance as proposed by the Planning Board in Amendment No. 7.

The following question is on the Official Ballot:

"Are you in favor of the adoption of Amendment No. 7 as proposed by the Planning Board for the Hanover Zoning Ordinance?"

Amendment No. 7 would add a definition for "gainful business".

ARTICLE NINE: (By Petition) To see if the Town will vote to amend the existing Hanover Zoning Ordinance as proposed by Petition in Petitioners Amendment No. 1.

The following question is on the Official Ballot:

"Are you in favor of the adoption of Petitioners Amendment No. 1 as proposed by Petition for the Hanover Zoning Ordinance?"

The petition proposes to amend the "1992 Hanover, NH Urban Area Zoning Map", as it currently exists as a part of the adopted "Zoning Ordinance of the Town of Hanover, New Hampshire, 1976" to include the two (2) properties located at 62 Lyme Road (tax map 46, lot 6) and 64 Lyme Road (tax map 46, lot 7) within the Office and Laboratory "OL" zoning district.

This proposed zoning change would relocate the existing zoning boundary line that separates the Office and Laboratory "OL" Zone and the Single Residence, Three "SR-3" Zone; moving it from the center of Lyme Road where it currently exists, to place it along the south property line of tax map 46, lot 6, and along the west property line of tax map 46, lot 6 and tax map 46, lot 7.

The Planning Board OPPOSES this Petitioned Amendment by a Vote of 5-0.

ARTICLE TEN: (By Petition) To see if the Town will vote to amend the existing Hanover Zoning Ordinance as proposed by Petition in Petitioners Amendment No. 2.

The following question is on the Official Ballot:

"Are you in favor of the adoption of Petitioners Amendment No. 2 as proposed by Petition for the Hanover Zoning Ordinance?"

Petitioners Amendment No. 2 proposes to amend Article III, Section 303 "Principal Buildings Including Dwellings on Lots" to allow more than one (1) principal building per lot in the "B" Business Zoning District (both B-1 and B-2).

Presently this section reads: Except in the Institutional (I) district, there shall be only one principal building on a lot unless otherwise approved under the Planned Residential Development or Continuing Care Retirement Community provisions.

The proposed change would read: Except in the Institutional (I) and Business (B) districts, there shall be only one principal building on a lot unless otherwise approved under the Planned Residential

Development or Continuing Care Retirement Community provisions.

The Planning Board SUPPORTS this Petitioned Amendment by a Vote of 5-0.

ARTICLE ELEVEN: (By Petition) To see if the Town will vote to adopt the provisions of RSA 40:13 to allow Official Ballot voting on all issues before the Town.

Approval requires that 3/5ths of those present and voting on the question vote yes. If this Article is approved, RSA 40:13 shall apply to the next special or annual Town Meeting.

Selectmen: For 0 Against 5

ARTICLE TWELVE: To see if the Town will vote to approve a bond issue in the amount of \$500,000 to construct a Public Works facility in the Town to store vehicles and equipment, and to authorize the Selectmen to borrow such sum under the New Hampshire Municipal Finance Act, Chapter 33, by issuance of bonds or notes, and to take all action, including signing all documents, as may be necessary to carry out the purpose of this vote.

Selectmen: For 5 Against 0

ARTICLE THIRTEEN: To choose the following Town Officers to be elected by a majority vote:

One member of the Advisory Board of Assessors for a term of three (3) years;  
Three Fence Viewers each for a term of one (1) year;  
Two Surveyors of Wood and Timber each for a term of one (1) year;  
One Park Commissioner for a term of one (1) year; and;  
Such other Officers as the Town may judge necessary for managing its affairs.

ARTICLE FOURTEEN: To receive reports from the Selectmen, Town Clerk, Treasurer, Collector of Taxes and other Town Officers and to vote on any motion relating to these reports and to receive any special resolutions that may be appropriate and to vote thereon.

ARTICLE FIFTEEN: To see if the Town will vote to appropriate such sums of money as the Town judges necessary to pay the expenses of the Town during the 1996-97 fiscal year for the purposes set forth in the Town Budget.

Selectmen: For 5 Against 0

ARTICLE SIXTEEN: To see if the Town will vote to apply any unexpended balance of the 1995-96 appropriation, if any, of the Sidewalk Special Service area to reduce the appropriation for this service area in fiscal year 1996-97.

ARTICLE SEVENTEEN: To see if the Town will vote to apply any unexpended balance of the 1995-96 appropriation, if any, for the Fire Protection Special Service area to reduce the appropriation for this service area in fiscal year 1996-97.

ARTICLE EIGHTEEN: To see if the Town will vote to appropriate and authorize payment into the Capital Reserve Funds in the following amounts for the purpose for which such funds were established:

Public Works	\$130,000
Fire Fund	\$100,000
Sidewalk Fund	\$ 8,000
Sewer Fund	\$100,000
Ambulance Fund	\$ 20,000

Selectmen: For 5 Against 0

ARTICLE NINETEEN: To see if the Town will vote to authorize withdrawals from such Capital Reserve Funds and designate the Board of Selectmen as agents of the Town to expend such funds for the purposes for which such funds were established, in the following amounts as set forth in the Town Report:

Public Works - various equip.	\$212,500
Fire Fund - engine pumper	\$240,000
Sidewalk Fund - sidewalk machine	\$ 45,000
Ambulance Fund - 25% of ambulance	\$ 30,000

Selectmen: For 5 Against 0

ARTICLE TWENTY: To see if the Town will vote to authorize the Board of Selectmen to accept, on behalf of the Town, gifts, legacies, and devises made to the Town in trust for any public purpose, as permitted by RSA 31:19.

ARTICLE TWENTY-ONE: To see if the Town will vote to establish an unrestricted trust fund for the Town's Capital Improvement Plan and to appropriate the sum of \$225,000 received as a gift from Dartmouth College in

connection with the 1992 discontinuance of Elm Street to be paid to the Trustees of Trust Funds.

Selectmen: For 5 Against 0

ARTICLE TWENTY-TWO: To see if the Town will vote to authorize the purchase of property located at 36 South Park Street belonging to Junior C. and Roxie Roberts, Map 34, Lot 86 for \$155,000 and further to authorize the withdrawal of said funds from the unrestricted trust fund established with money from the discontinuance of Elm Street.

Selectmen: For 5 Against 0

ARTICLE TWENTY-THREE: To see if the Town will vote to authorize the Selectmen to purchase property located at 48 Lebanon Street for \$120,000 belonging to Hanover Investment Corporation for the purpose of eventually developing a Community Center building; and, further to authorize the Board of Selectmen to take all action deemed to be in the best interests of the Town, including signing all documents as may be necessary to carry out the purpose of this vote.

Selectmen: For 5 Against 0

ARTICLE TWENTY-FOUR: To see if the Town wishes to amend the existing agreement under Section 218 of the Social Security Act by excluding the services performed by election workers for a calendar year in which the remuneration paid for such service is less than \$1,000.

ARTICLE TWENTY-FIVE: To see if the Town will appropriate the sum of \$10,000 as the Town's share for the replacement of the play structure at the Ray School to be used in part by the Town Parks and Recreation Department for Town programs.

Selectmen: For 4 Abstain 1

ARTICLE TWENTY-SIX: To see if the Town will approve the cost items contained in the collective bargaining agreement, approved by the Board of Selectmen on February 22, 1996, between the Town of Hanover and the Professional Fire Fighters of Hanover, Local 3288 I.A.F.F. covering three fiscal years 1996-97, 1997-98, and 1998-1999. This contract involves an estimated increase in cost items of \$6,920 in fiscal year 1996-97 over 1995-96 for employees included, with a wage increase of 2.5% for all employees with a contribution to the cost of medical insurance coverage. The contract involves an estimated cost increase of \$9,128 in fiscal year 1997-98 over 1996-1997 for all employees included, with a wage increase of 3% and a contribution toward the cost

of medical insurance coverage. The contract involves an estimated cost increase of \$8,770 in fiscal year 1998-1999 over 1997-1998 for all employees included, with a wage increase of 3% and a contribution toward the cost of medical insurance coverage. (The purpose of this Article is to obligate the Town for the costs specified for three fiscal years.)

ARTICLE TWENTY-SEVEN: To see if the Town will vote to sell to Bradford Oil Company for \$12,500 the triangular parcel of land, being approximately 2,500 square feet, lying southerly of Bradford Oil Company's Go-Go Mart on Medical Center Drive and northerly of Medical Center Drive itself, subject to all current easements. (The southerly bound of the triangular portion would abut the northerly bound of the portion of Medical Center Drive.)

Selectmen: For 5 Against 0

ARTICLE TWENTY-EIGHT: (By Petition) To see if the Town will vote to urge our representatives to the General Court of New Hampshire and the United States Congress to pass laws reforming electoral campaign financing, thus returning the political process to the will of the people and encouraging the participation of candidates with great ability and limited means.

ARTICLE TWENTY-NINE: To transact any other business that may legally be brought before this Town Meeting.

Given under our hands and seal of the Town of Hanover this 9th day of April, 1996.

TOWN OF HANOVER  
BOARD OF SELECTMEN

Marilyn W. Black, Chairman  
Jack H. Nelson  
Katherine S. Connolly  
Dorothy Behlen Heinrichs  
Dorothy C. King

March 13, 1996

Dear Citizens of Hanover:

This has been the year of visual changes in our town. The bursting forth of tulip bulbs in the spring transformed our downtown into a symphony of color non paralleled outside of Holland. The bank of colors that graced the slope in front of the Nugget Arcade is eagerly awaiting warmer temperatures to once again offer the visual treat of springtime.

The Main Street renovation project is now complete. Many of us were saddened to see some trees cut down, but the new trees and plantings have greatly enhanced the downtown. A special vote of thank you and appreciation goes to the Hanover Improvement Society for its contributions to the entire project. While the town crew provided the labor, the cost for the granite, benches, tree holders, and bike racks was borne by the Society.

Another major change in the landscape of our town has been the implosion and removal of the Old Mary Hitchcock Hospital. For over one hundred years "Mary's House" stood proudly on Maynard Street and it was a bittersweet day filled with memories for the hundreds who watched the implosion. Since that September day, it has been fascinating to watch the crews and machines nibble away at the remaining structures. At this writing, just a small pile of rubble remains on the former hospital and clinic site.

One little known effort to visually improve our town is the plantings that are being done in Pine Knoll Cemetery. Each year, Bill Desch, our Superintendent of Grounds, has been planting a wide variety of tree species in Pine Knoll. It is rapidly becoming Hanover's own arboretum, and deserves a visit. Flowering trees will usher in spring, but I suggest four seasonal visits to see the new plantings in all their splendor.

Hanover would not be the town it is without the many hours of work contributed by the many volunteers who serve on town boards, commissions and committees. One such committee that receives little attention, has been the merry band of volunteers organized by Newland Smith, who have been fighting black flies and summer's heat to restore many of the older stones in our cemeteries. Using everything from plain old water and toothbrushes, this group of volunteers has applied old fashioned elbow grease to restore the old stones. Not only are they providing a valuable service to the town, but they are also helping to preserve our heritage in maintaining the oldest stones in our burial grounds. Newland's committee is but one of the many that contribute to our way of life, and the selectmen thank each and every volunteer who has shared him/herself with our town.



The Connecticut River entrance to Hanover will soon have a new look. On December 13, the Departments of Transportation from New Hampshire and Vermont, with the happy assistance of legislators and officials from both states, broke ground for the New Ledyard Bridge project. The construction, set to begin in the spring of this year, will result in a new two-lane bridge with sidewalks and bicycle paths on both sides. There will be improved river access, a reconstructed Route 10 in Vermont, a two-lane West Wheelock Street with sidewalks and bicycle lanes on both sides, and an esplanade on the south side of the street. This project is the result of the combined efforts of our Congressional representations, and our general court representatives who sponsored the legislation providing the funds for the project. Transportation officials from both sides of the river cooperated fully with the citizens committee formed from Hanover and Norwich to produce plans for a project both beautiful and balanced. This committee's hard work produced the final design which will provide transportation security for the region far into the future and which will be a visual joy.

"Hauger's Hill" by the town garage will soon disappear as we hope to complete the final phase of the renovation of the town garage. The shop area and office space have been completed. Stop by the garage for a visit, as the new areas are very well planned and will serve the needs of the public works department for many years to come.

Parking continues to be a major agenda item for Selectmen's meetings. Plans are under way to redesign and manage the municipal lot behind Town Hall. We are hopeful that in the near future, we may see light at the end of the tunnel for the construction of a parking structure on the corner of East South Street and South College Streets.

We are fortunate in Hanover, to be served by the core of employees who work for us. Their levels of expertise, their commitment to the job at hand, and their desire to offer the highest level of service possible have all contributed to the work they have performed for us all. We thank them, one and all, and know you, the residents of Hanover, share with us this thanks. It has been a good year, and we look forward to a bright future.

#### HANOVER BOARD OF SELECTMEN

Marilyn W. Black  
Jack H. Nelson  
Katherine S. Connolly  
Dorothy Behlen Heinrichs  
Dorothy C. King

## TOWN MANAGER'S BUDGET REPORT

### 1996-97 Proposed Budget

The 1996-97 Budget, as proposed by the Selectmen for Town Meeting action, recommends appropriations in the amount of \$10,382,711 for all funds except the Housing Authority Fund. This is an increase of \$737,638 or 7.6% over the total 1995-96 appropriations for the same funds.

The proposed appropriation for the General Fund for 1996-97 is \$6,453,565 which is \$293,898 or 4.8% higher than in 1995-96. About 61% of this increase is offset by revenue other than taxes. The Fire Fund has a recommended appropriation of \$1,795,442 which is \$336,189 or 23% higher than in 1995-96. The Sidewalk Fund reflects a recommended increase of \$44,000 or 80.9%. Overall for these three tax supported funds, the recommended appropriations have a recommended increase of \$674,087 or 8.8% over 1995-96 appropriations.

\$422,000 of this increase is in the Capital Programs category and is offset by an increase in revenue from Capital Reserve Funds of \$246,000. The requested appropriations include a 2.5% wage increase for all town employees. This increase is partially offset by employee contributions toward the cost of medical insurance.

### REVENUE

Three of the funds, General, Fire and Sidewalk, are primarily supported by local property taxes.

The tax rates required by the proposed budget, based on an estimated total valuation of \$729,000,000, are:

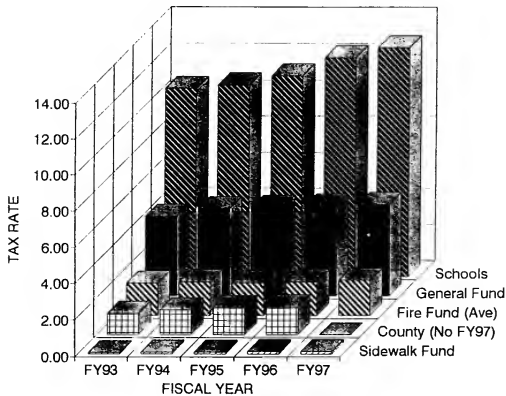
FUND	1995 ACTUAL TAX RATES	1996 PROPOSED TAX RATES	CHANGE	%
General	\$ 5.00	\$ 5.05	\$ .05	1.01%
Fire (avg.)	1.80	1.90	.10	5.55%
TOTAL	\$ 6.80	\$ 6.95	\$ .15	2.2%

The proposed Sidewalk District Budget would require a Sidewalk District Tax of \$.11 which is a decrease of \$.01 over 1995-96.

# BUDGET ANALYSIS 1996-97 ALL FUNDS

FUND	1995-1996 APPROPRIATION	1996-1997 PROPOSED BUDGET	CHANGE 96/97	%
Administration	\$585,262	\$626,572	\$41,310	7.1%
Human Services	812,420	865,762	53,342	6.6%
Safety Services	1,003,065	1,891,132	88,067	8.8%
Public Works	1,769,404	1,915,459	146,055	8.3%
Town Properties	226,602	257,852	31,250	13.8%
Fixed Charges	1,186,414	1,163,788	-22,626	-1.9%
Capital Programs	576,500	533,000	-43,500	-7.5%
Total General Fund	\$6,159,667	\$6,453,565	\$293,898	4.8%
Tax Supported Funds:				
General	\$6,159,667	\$6,453,565	\$293,898	4.8%
Fire	1,459,253	1,795,442	336,189	23.0%
Sidewalk	54,420	98,420	44,000	80.9%
Total Tax Funds	\$7,673,340	\$8,347,427	\$674,087	8.8%
Non-Tax Supported Funds:				
Sewer	\$1,107,502	\$1,045,716	-\$61,786	-5.6%
Ambulance	232,004	350,152	118,148	50.9%
Parking	632,227	639,416	7,189	1.1%
Total Non-Tax Funds	\$1,971,733	\$2,035,284	\$63,551	3.2%
GRAND TOTAL ALL FUNDS	\$9,645,073	\$10,382,711	\$737,638	7.6%

## 5 YEAR TAX RATE ANALYSIS



# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
<b>GENERAL FUND - FUND 01</b>			
<b>REVENUE:</b>			
<u>TAXES</u>			
CURRENT YEAR LEVY	3,881,480	3,567,488	3,682,027
INTEREST ON DEL TAXES	50,514	73,000	30,000
LAND USE TAX	20,000	20,000	20,000
RESIDENT TAX PENALTY	56	0	0
YIELD TAX	15,552	4,000	5,000
PAYMENT IN LIEU OF TAXES	24,427	24,339	24,400
TOTAL TAXES	3,992,029	3,688,827	3,761,427
<u>FEES, LICENSES AND PERMITS</u>			
MOTOR VEHICLE PERMITS	753,231	750,000	800,000
BOAT LICENSES	1,455	700	1,032
BUS LICENSES AND PERMITS	500	500	500
VENDOR PERMITS - REGULAR	2,451	2,000	2,500
VENDOR PERMITS - SPECIAL	157	300	200
TOWN CLERKS FEES	13,321	13,000	12,000
BUILDING PERMITS	26,573	60,000	50,000
CODE BOOK SALES	253	300	100
ZONING PERMITS	2,048	2,350	2,000
PISTOL PERMITS	230	150	120
EXCAVATION AND HIGH VI FEES	290	350	300
DOG LICENSES	2,159	1,500	1,750
DRIVEWAY PERMITS	900	800	800
TOTALS FEES	803,568	831,950	871,302
<u>DEPARTMENTAL REVENUES</u>			
ADMINISTRATION			
PLANNING BOARD	6,294	6,000	6,000
ZONING BOARD FEES	4,977	6,000	5,000
TOTAL ADMINISTRATION	11,271	12,000	11,000

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
RECREATION			
RECREATION - YOUTH	33,157	39,000	29,200
RECREATION - ADULTS	19,232	15,200	16,000
RECREATION - SPECIAL	8,449	6,200	7,500
RECREATION - COMM CTR	375	800	300
RECREATION - PLAYGROUND	0	0	11,800
TOTAL RECREATION	61,213	61,200	64,800
LIBRARIES			
HOWE FINES	14,886	13,500	11,000
HOWE NON-RESIDENT FEES	36,903	36,000	36,000
HOWE COIN COPIER	3,937	4,500	4,000
HOWE CORPORATION PAYMENT	0	30,041	30,041
ETNA TRUST FUNDS	0	0	50
ETNA LIBRARY GIFT FUND	0	1,000	1,000
ETNA NON-RESIDENT FEES	0	60	60
TOTAL LIBRARIES	55,726	85,101	82,151
HEALTH AND WELFARE			
COUNSELING - REIMBURSEMENTS	0	1,110	1,110
WELFARE - SAWYER TRUST	355	300	300
TOTAL HEALTH AND WELFARE	355	1,410	1,410
POLICE			
DISPATCH CENTER CHARGES	60,947	61,607	63,069
POLICE - DOG FINES	879	1,400	1,800
POLICE - SPECIAL SERVICES	72,285	87,750	94,500
SPECIAL PROGRAMS - KIDS AND COPS	6,000	0	6,000
SPECIAL PROGRAMS - DARE	222	0	0
POLICE - REPORT FEES	0	0	1,300
POLICE - SALE OF CRUISERS	0	0	20,800
TOTAL POLICE	140,333	150,757	187,469
HIGHWAY DEPARTMENT			

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
HIGHWAY - SPECIAL SERVICE	21,464	5,000	2,000
LINE MAINTENANCE	792	600	800
HIGHWAY SERVICES - WATER CO	0	2,000	2,000
TOTAL HIGHWAY	22,256	7,600	4,800
BUILDINGS AND GROUNDS			
CEMETERY - TRUST FUNDS	1,525	2,000	1,600
CEMETERY LOT SALES	6,940	7,000	7,000
CEMETERY BURIAL FEES	9,625	10,000	10,000
GARDENER REIMBURSEMENT	0	7,000	8,000
TOTAL BLDGS AND GROUNDS	18,090	26,000	26,600
RECYCLING			
B AND G - SOLID WASTE FEES	14,555	13,000	15,000
B AND G RECYCLING MATERIALS	50,057	20,000	50,000
RECYCLING CONTAINERS	335	50	500
CBD GLASS RECYCLING	20	100	0
TOTAL RECYCLING	64,967	33,150	65,500
TOTAL DEPARTMENT REVENUES	374,211	377,218	443,724
<u>STATE GRANTS AND PAYMENTS</u>			
REVENUE BLOCK GRANT	140,243	140,243	164,406
BUS PROFITS TAX - TOWN	86,578	86,000	86,578
HIGHWAY BLOCK GRANT	164,211	161,000	168,829
POLICE - MATCHING GRANT	4,977	0	6,000
POLICE DRUG ENF GRANT	20,636	26,900	28,466
KIDCARE	100	0	0
COURT RENTAL AND OPERATION	21,981	21,480	22,000
TOTAL STATE GRANTS AND PAYMENT	438,726	435,623	476,279
<u>INVESTMENT INCOME</u>			
HANOVER WATER WORKS	2,928	2,750	2,928
SHORT TERM INTEREST	234,964	130,000	260,000
SAND AND GRAVEL RESERVE	5,383	0	0
TOTAL INVESTMENT INCOME	243,275	132,750	262,928

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
<u>SUNDRY REVENUE</u>			
INSURANCE DIVIDEND	174,455	40,000	40,000
COURT FINES	5,734	4,000	5,000
STORRS POND	2,174	2,174	0
TRANSFER FROM RESERVE	72,515	206,500	212,500
FUND BALANCE USED	325,000	314,335	377,605
SALE OF ORDINANCES	1,612	750	800
SALE OF PROPERTY	6,756	500	1,000
MISCELLANEOUS	10,763	0	1,000
TOTAL SUNDRY REVENUE	599,009	568,259	637,905
TOTAL GENERAL FUND REVENUES	6,450,818	6,034,627	6,453,565
<b>EXPENDITURES:</b>			
<b>ADMINISTRATION</b>			
<u>BOARD OF SELECTMEN</u>			
PERSONAL SERVICES	4,579	4,600	5,563
PURCHASED PROFESSIONAL SERVICES	17,007	15,500	15,970
PURCHASED PROPERTY SERVICES	31,000	31,650	31,700
OTHER PURCHASED SERVICES	16,387	16,800	18,300
SUPPLIES AND MATERIALS	3,628	3,500	8,500
OTHER EXPENSES	380	150	150
TOTAL BOARD OF SELECTMEN	72,981	72,200	80,183
<u>TOWN MANAGER</u>			
PERSONAL SERVICES	145,685	151,514	161,353
PURCHASED PROPERTY SERVICES	90	300	500
OTHER PURCHASED SERVICES	1,304	975	1,000
SUPPLIES AND MATERIALS	4,559	3,000	3,000
OTHER EXPENSES	6,653	7,500	8,500
TOTAL TOWN MANAGER	158,291	163,289	174,353

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
<u>PERSONNEL</u>			
PURCHASED PROFESSIONAL SERVICES	14,808	11,000	12,000
PURCHASED PROPERTY SERVICES	0	100	100
OTHER PURCHASED SERVICES	6,877	6,250	4,750
SUPPLIES AND MATERIALS	1,596	4,650	3,095
CAPITAL OUTLAY	0	700	200
OTHER EXPENSES	5,027	5,200	7,800
TOTAL PERSONNEL	28,308	27,900	27,945
<u>TOWN CLERK GEN EXPENSE</u>			
PERSONAL SERVICES	73,537	74,680	76,455
PURCHASED PROPERTY SERVICES	1,271	2,650	2,650
OTHER PURCHASED SERVICES	124	100	100
SUPPLIES AND MATERIALS	2,612	2,370	2,600
TOTAL TOWN CLERK GENERAL	77,544	79,800	81,805
<u>TOWN CLERK ELECTIONS</u>			
PERSONAL SERVICES	4,573	3,550	4,475
PURCHASED PROPERTY SERVICES	2,277	2,165	2,500
OTHER PURCHASED SERVICES	1,227	1,250	1,250
SUPPLIES AND MATERIALS	1,012	3,025	3,125
TOTAL TOWN CLERK ELECTIONS	9,089	9,990	11,350
<u>FINANCE ADMINISTRATION</u>			
PERSONAL SERVICES	49,382	50,583	109,000
PURCHASED PROFESSIONAL SERVICES	0	0	3,650
PURCHASED PROPERTY SERVICES	912	2,625	6,733
OTHER PURCHASED SERVICES	619	380	400
SUPPLIES AND MATERIALS	9,904	8,865	9,393
CAPITAL OUTLAY	13,265	11,250	0
OTHER EXPENSES	0	500	785
TOTAL FINANCE ADMINISTRATION	74,082	74,203	129,961
<u>FINANCE ACCOUNTING</u>			
PERSONAL SERVICES	53,462	54,569	0



# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
SUPPLIES AND MATERIALS	3,299	5,400	0
TOTAL FINANCE ACCOUNTING	56,761	59,969	0
<u>FINANCE ASSESSING</u>			
PERSONAL SERVICES	42,695	43,496	44,421
PURCHASED PROFESSIONAL SERVICES	140	3,500	1,000
PURCHASED PROPERTY SERVICES	2,075	0	0
OTHER PURCHASED SERVICES	650	560	965
SUPPLIES AND MATERIALS	145	179	265
OTHER EXPENSES	1,200	1,200	1,200
TOTAL FINANCE ASSESSING	46,905	48,935	47,851
<u>FINANCE TAX COLLECTION</u>			
PERSONAL SERVICES	44,328	48,333	50,522
PURCHASED PROFESSIONAL SERVICES	256	500	400
PURCHASED PROPERTY SERVICES	1,020	1,750	1,050
OTHER PURCHASED SERVICES	192	50	50
SUPPLIES AND MATERIALS	3,427	6,600	6,800
CAPITAL OUTLAY	0	0	1,500
TOTAL FINANCE TAX COLLECTION	49,223	57,233	60,322
<u>FINANCE - MIS</u>			
PERSONAL SERVICES	11,607	14,997	23,632
PURCHASED PROPERTY SERVICES	4,887	300	500
OTHER PURCHASED SERVICES	62	200	100
SUPPLIES AND MATERIALS	3,309	5,000	4,000
CAPITAL OUTLAY	3,518	2,500	4,500
OTHER EXPENSES	697	1,700	1,700
TOTAL FINANCE - MIS	24,080	24,697	34,432
<u>ADMINISTRATIVE CHARGES TO OTHERS</u>			
OTHER USES OF FUNDS	(134,844)	(165,719)	(183,250)
TOTAL ADMIN CHARGES TO OTHER	(134,844)	(165,719)	(183,250)
<u>LEGAL SERVICES</u>			

## TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
PURCHASED PROFESSIONAL SERVICES	150,976	65,000	65,000
TOTAL LEGAL SERVICES	150,976	65,000	65,000
<u>PLANNING AND ZONING</u>			
PERSONAL SERVICES	37,686	38,078	35,433
PURCHASED PROFESSIONAL SERVICES	6,242	8,060	38,920
PURCHASED PROPERTY SERVICES	0	400	400
OTHER PURCHASED SERVICES	13,054	11,167	12,767
SUPPLIES AND MATERIALS	6,414	6,460	6,400
CAPITAL OUTLAY	1,454	1,500	700
TOTAL PLANNING AND ZONING	64,850	65,665	94,620
<u>CONSERVATION COMMISSION</u>			
PURCHASED PROFESSIONAL SERVICES	0	500	500
OTHER PURCHASED SERVICES	335	750	850
SUPPLIES AND MATERIALS	597	850	650
TOTAL CONSERVATION COMMISSION	932	2,100	2,000
TOTAL ADMINISTRATION	679,178	585,262	626,572
<b>HUMAN SERVICES</b>			
<u>COMMUNITY COUNSELING</u>			
PERSONAL SERVICES	19,760	19,857	20,760
BENEFITS	4,699	5,036	4,139
PURCHASED PROFESSIONAL SERVICES	432	1,050	1,050
PURCHASED PROPERTY SERVICES	8,874	16,020	16,140
OTHER PURCHASED SERVICES	13	60	60
SUPPLIES AND MATERIALS	124	335	335
OTHER EXPENSES	87	430	305
TOTAL COMMUNITY COUNSELING	33,989	42,788	42,789
<u>HEALTH AND WELFARE</u>			

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
VENDOR PAYMENTS	121,246	145,355	146,242
TOTAL HEALTH AND WELFARE	121,246	145,355	146,242
<u>HEALTH OFFICER</u>			
PURCHASED PROFESSIONAL SERVICES	3,000	4,000	4,000
SUPPLIES AND MATERIALS	0	100	100
TOTAL HEALTH OFFICER	3,000	4,100	4,100
<u>HOWE - ADMINISTRATION</u>			
PERSONAL SERVICES	65,182	75,148	79,420
PURCHASED PROPERTY SERVICES	4,808	3,500	4,725
OTHER PURCHASED SERVICES	848	900	900
SUPPLIES AND MATERIALS	5,886	6,200	6,000
CAPITAL OUTLAY	310	500	0
OTHER EXPENSES	450	500	500
TOTAL HOWE - ADMINISTRATION	77,484	86,748	91,545
<u>HOWE - TECHNICAL SERVICES</u>			
PERSONAL SERVICES	46,696	52,275	54,498
PURCHASED PROPERTY SERVICES	85	16,125	26,150
SUPPLIES AND MATERIALS	5,211	7,500	7,500
CAPITAL OUTLAY	0	0	3,200
OTHER EXPENSES	0	0	1,600
TOTAL HOWE - TECHNICAL SERVICES	51,992	75,900	92,948
<u>HOWE - PUBLIC SERVICES</u>			
PERSONAL SERVICES	225,680	235,763	247,228
SUPPLIES AND MATERIALS	48,748	52,310	52,810
TOTAL HOWE - PUBLIC SERVICES	274,428	288,073	300,038
TOTAL HOWE LIBRARY	403,904	450,721	484,531
<u>ETNA LIBRARY</u>			
PERSONAL SERVICES	12,047	15,466	16,512
PURCHASED PROFESSIONAL SERVICES	0	0	1,350
PURCHASED PROPERTY SERVICES	73	400	885

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
OTHER PURCHASED SERVICES	57	48	53
SUPPLIES AND MATERIALS	3,692	4,150	5,400
CAPITAL OUTLAY	283	300	920
OTHER EXPENSES	0	594	603
TOTAL ETNA LIBRARY	16,152	20,958	25,723
<u>PARKS AND REC - ADMINISTRATION</u>			
PERSONAL SERVICES	74,389	79,098	82,472
PURCHASED PROPERTY SERVICES	0	500	1,500
OTHER PURCHASED SERVICES	397	950	350
SUPPLIES AND MATERIALS	2,186	1,850	2,050
CAPITAL OUTLAY	2,084	400	600
TOTAL PARKS AND REC - ADMINISTRATION	79,056	82,798	86,972
<u>PARKS AND REC - YOUTH</u>			
PERSONAL SERVICES	21,866	24,715	17,066
PURCHASED PROPERTY SERVICES	7,307	8,800	11,500
OTHER PURCHASED SERVICES	1,300	1,500	2,200
SUPPLIES AND MATERIALS	11,523	11,100	10,290
OTHER EXPENSES	0	200	200
TOTAL PARKS AND REC - YOUTH	41,996	46,315	41,256
<u>PARKS AND REC - ADULT</u>			
PERSONAL SERVICES	5,484	6,150	7,636
PURCHASED PROPERTY SERVICES	4,150	4,000	3,500
OTHER PURCHASED SERVICES	600	800	900
SUPPLIES AND MATERIALS	2,531	2,225	2,125
TOTAL PARKS AND REC - ADULT	12,765	13,175	14,161
<u>PARKS AND REC - SPECIAL</u>			
PURCHASED PROFESSIONAL SERVICES	0	0	120
PURCHASED PROPERTY SERVICES	3,227	3,610	5,500
OTHER PURCHASED SERVICES	542	300	300
SUPPLIES AND MATERIALS	3,626	2,300	2,000
TOTAL PARKS AND REC - SPECIAL	7,395	6,210	7,920

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
<u>PARKS AND REC - PLAYGROUND</u>			
PERSONAL SERVICES	0	0	9,387
PURCHASED PROFESSIONAL SERVICES	0	0	245
PURCHASED PROPERTY SERVICES	0	0	776
OTHER PURCHASED SERVICES	0	0	150
SUPPLIES AND MATERIALS	0	0	1,510
TOTAL PARKS AND REC - PLAYGROUND	0	0	12,068
TOTAL PARKS AND RECREATION	141,212	148,498	162,377
 TOTAL HUMAN SERVICES	 719,503	 812,420	 865,762
 <b>SAFETY SERVICES</b>			
<u>CODE</u>			
PERSONAL SERVICES	87,891	88,798	52,858
PURCHASED PROFESSIONAL SERVICES	0	0	6,000
PURCHASED PROPERTY SERVICES	0	400	600
OTHER PURCHASED SERVICES	150	150	150
SUPPLIES AND MATERIALS	1,734	2,680	3,400
CAPITAL OUTLAY	0	1,680	1,205
TOTAL CODE	89,775	93,708	64,213
 <u>POLICE ADMINISTRATION</u>			
PERSONAL SERVICES	131,282	139,529	145,497
PURCHASED PROFESSIONAL SERVICES	1,480	1,660	1,260
PURCHASED PROPERTY SERVICES	2,539	3,088	5,326
OTHER PURCHASED SERVICES	240	400	350
SUPPLIES AND MATERIALS	29,347	27,995	22,558
CAPITAL OUTLAY	3,324	1,550	6,350
OTHER EXPENSES	157	1,100	600
OTHER USES	(23,532)	(18,183)	(17,694)
TOTAL POLICE ADMINISTRATION	144,837	157,139	164,247

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
<u>POLICE PATROL</u>			
PERSONAL SERVICES	454,466	524,563	554,182
PURCHASED PROFESSIONAL SERVICES	3,385	3,900	3,900
PURCHASED PROPERTY SERVICES	45,346	22,050	75,662
OTHER PURCHASED SERVICES	65	2,075	80
SUPPLIES AND MATERIALS	30,928	13,630	19,187
CAPITAL OUTLAY	3,287	2,550	8,382
OTHER EXPENSES	3,956	4,525	3,925
OTHER USES	(96,475)	(89,995)	(82,909)
TOTAL POLICE PATROL	444,958	483,298	582,409
<u>POLICE INVESTIGATION</u>			
PERSONAL SERVICES	93,978	96,229	101,941
PURCHASED PROFESSIONAL SERVICES	594	660	660
PURCHASED PROPERTY SERVICES	731	2,086	2,014
OTHER PURCHASED SERVICES	110	60	60
SUPPLIES AND MATERIALS	729	927	789
CAPITAL OUTLAY	251	450	300
OTHER EXPENSES	81	600	600
TOTAL POLICE INVESTIGATION	96,474	101,012	106,364
<u>POLICE DISPATCH</u>			
PERSONAL SERVICES	165,957	183,403	187,911
PURCHASED PROFESSIONAL SERVICES	36,655	41,861	42,026
PURCHASED PROPERTY SERVICES	11,255	16,573	17,470
OTHER PURCHASED SERVICES	271	244	271
SUPPLIES AND MATERIALS	2,540	2,130	2,984
CAPITAL OUTLAY	1,117	2,750	1,628
OTHER USES	(80,232)	(83,068)	(84,391)
TOTAL DISPATCH	137,563	163,893	167,899
<u>POLICE ANIMAL CONTROL</u>			
PURCHASED PROFESSIONAL SERVICES	0	200	300
PURCHASED PROPERTY SERVICES	1,874	3,500	5,500
SUPPLIES AND MATERIALS	1	315	200

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
POLICE ANIMAL CONTROL	1,875	4,015	6,000
TOTAL SAFETY SERVICES	915,482	1,003,065	1,091,132
<b>PUBLIC WORKS</b>			
<u>PUB WORKS ADMINISTRATION</u>			
PERSONAL SERVICES	82,109	86,199	133,118
PURCHASED PROFESSIONAL SERVICES	8,629	7,500	9,000
PURCHASED PROPERTY SERVICES	92,836	97,900	111,500
OTHER PURCHASED SERVICES	692	750	600
SUPPLIES AND MATERIALS	11,941	13,050	14,150
CAPITAL OUTLAY	2,167	500	2,500
OTHER EXPENSES	302	500	500
OTHER USES	(12,401)	(38,000)	(32,500)
TOTAL PUB WORKS ADMINISTRATION	186,275	168,399	238,868
<u>HIGHWAY SUMMER MAINTENANCE</u>			
PERSONAL SERVICES	212,161	223,079	203,966
PURCHASED PROPERTY SERVICES	0	5,000	3,000
SUPPLIES AND MATERIALS	281,052	296,000	294,341
CHARGES TO OTHER DEPTS	7,027	2,000	2,000
TOTAL HIGHWAY SUMMER MAINTENANCE	500,240	526,079	503,307
<u>HIGHWAY WINTER MAINTENANCE</u>			
PERSONAL SERVICES	168,746	186,924	176,978
SUPPLIES AND MATERIALS	128,933	126,400	123,000
TOTAL HIGHWAY WINTER MAINTENANCE	297,679	313,324	299,978
<u>LINE MAINTENANCE</u>			
PERSONAL SERVICES	94,045	108,640	112,840
PURCHASED PROFESSIONAL SERVICES	2,345	3,100	3,100
PURCHASED PROPERTY SERVICES	2,059	132	2,680
OTHER PURCHASED SERVICES	0	60	60

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
SUPPLIES AND MATERIALS	14,779	14,000	14,000
OTHER USES	(74,604)	(73,595)	(78,424)
TOTAL LINE MAINTENANCE	38,624	52,337	54,256
<u>HIGHWAY TREE CARE</u>			
PURCHASED PROPERTY SERVICES	12,348	15,500	15,500
SUPPLIES AND MATERIALS	5,726	4,500	6,000
TOTAL HIGHWAY TREE CARE	18,074	20,000	21,500
<u>EQUIPMENT MAINTENANCE</u>			
PERSONAL SERVICES	81,247	98,288	104,092
PURCHASED PROPERTY SERVICES	1,729	0	508
SUPPLIES AND MATERIALS	165,429	181,000	174,500
CAPITAL OUTLAY	14,168	6,500	5,000
OTHER USES	117,509	89,950	120,900
TOTAL EQUIPMENT MAINTENANCE	380,082	375,738	405,000
<u>BUILDINGS AND GROUNDS MAINTENANCE</u>			
PERSONAL SERVICES	161,859	188,177	193,200
PURCHASED PROPERTY SERVICES	0	0	5,000
SUPPLIES AND MATERIALS	12,365	7,500	10,000
CAPITAL OUTLAY	2,393	6,000	8,000
OTHER USES	(8,144)	(18,500)	(3,000)
TOTAL BUILDINGS AND GROUNDS	168,473	183,177	213,200
<u>RECYCLING</u>			
PURCHASED PROPERTY SERVICES	139,382	128,000	175,000
OTHER PURCHASED SERVICES	437	600	600
SUPPLIES AND MATERIALS	6,415	1,750	3,750
TOTAL RECYCLING	146,234	130,350	179,350
TOTAL PUBLIC WORKS	1,735,681	1,769,404	1,915,459
<b>TOWN PROPERTIES</b>			



# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
<u>MUNICIPAL BUILDING</u>			
PURCHASED PROFESSIONAL SERVICES	9,899	9,000	12,000
PURCHASED PROPERTY SERVICES	47,029	40,350	43,760
CAPITAL OUTLAY	63	500	500
TOTAL MUNICIPAL BUILDING	56,991	49,850	56,260
<u>COMMUNITY CENTER</u>			
PURCHASED PROFESSIONAL SERVICES	2,246	2,500	2,650
PURCHASED PROPERTY SERVICES	4,387	4,550	4,288
CAPITAL OUTLAY	0	0	500
TOTAL COMMUNITY CENTER	6,633	7,050	7,438
<u>HIGHWAY GARAGE #1</u>			
PURCHASED PROFESSIONAL SERVICES	4,798	4,800	4,822
PURCHASED PROPERTY SERVICES	24,625	33,418	39,317
CAPITAL OUTLAY	0	3,000	3,000
TOTAL HIGHWAY GARAGE #1	29,423	41,218	47,139
<u>HIGHWAY GARAGE #2</u>			
PURCHASED PROPERTY SERVICES	90	1,800	4,208
TOTAL HIGHWAY GARAGE #2	90	1,800	4,208
<u>WATER WORKS BUILDING</u>			
PURCHASED PROPERTY SERVICES	2,725	2,666	125
CAPITAL OUTLAY	0	0	0
TOTAL WATER WORKS BUILDING	2,725	2,666	125
<u>HOWE LIBRARY</u>			
PURCHASED PROFESSIONAL SERVICES	6,547	6,756	8,500
PURCHASED PROPERTY SERVICES	38,095	42,047	53,149
OTHER USES	15,000	0	0
TOTAL HOWE LIBRARY	59,642	48,803	61,649
<u>ETNA LIBRARY</u>			

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
PURCHASED PROFESSIONAL SERVICES	390	381	760
PURCHASED PROPERTY SERVICES	3,609	4,829	6,126
TOTAL ETNA LIBRARY	3,999	5,210	6,886
<u>CEMETERIES</u>			
PURCHASED PROFESSIONAL SERVICES	4,316	4,000	5,000
PURCHASED PROPERTY SERVICES	1,016	1,150	1,121
SUPPLIES AND MATERIALS	17,073	15,200	15,800
TOTAL CEMETERIES	22,405	20,350	21,921
<u>BOAT LANDING</u>			
PURCHASED PROPERTY SERVICES	1,045	1,800	1,400
TOTAL BOAT LANDING	1,045	1,800	1,400
<u>POLICE FACILITY</u>			
PURCHASED PROPERTY SERVICES	45,574	46,202	49,142
CAPITAL OUTLAY	2,526	1,653	1,684
TOTAL POLICE FACILITY	48,100	47,855	50,826
TOTAL TOWN PROPERTIES	231,053	226,602	257,852
<b>FIXED CHARGES</b>			
<u>DEBT AND INTEREST</u>			
OTHER USES	162,634	211,588	205,988
TOTAL DEBT AND INTEREST	162,634	211,588	205,988
<u>INSURANCE AND BONDS</u>			
PURCHASED PROPERTY SERVICES	88,508	88,846	92,000
OTHER PURCHASES SERVICES	5,217	5,242	5,275
TOTAL INSURANCE AND BONDS	93,725	94,088	97,275
<u>EMPLOYEE BENEFITS</u>			
PERSONAL SERVICES	741,722	855,379	828,969

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
TOTAL EMPLOYEE BENEFITS	741,722	855,379	828,969
<u>COMPENSATION ADJUSTMENT</u>			
PERSONAL SERVICES	0	7,859	14,056
TOTAL COMPENSATION ADJUSTMENT	0	7,859	14,056
<u>SOLID WASTE DISPOSAL</u>			
PURCHASED PROPERTY SERVICES	36,117	17,500	17,500
TOTAL SOLID WASTE DISPOSAL	36,117	17,500	17,500
TOTAL FIXED CHARGES	1,034,198	1,186,414	1,163,788
<b>CAPITAL PROGRAMS</b>			
<u>PURCHASES FROM RESERVE</u>			
CAPITAL OUTLAY	72,514	206,500	212,500
TOTAL CAPITAL PROGRAMS	72,514	206,500	212,500
<u>ROAD CONSTRUCTION</u>			
CAPITAL OUTLAY	21,012	60,000	100,000
TOTAL ROAD CONSTRUCTION	21,012	60,000	100,000
<u>TRAFFIC CONTROLS</u>			
CAPITAL OUTLAY	0	15,000	15,000
TOTAL TRAFFIC CONTROLS	0	15,000	15,000
<u>TOWN PROPERTIES</u>			
CAPITAL OUTLAY	214,708	270,000	175,500
TOTAL TOWN PROPERTIES	214,708	270,000	175,500
<u>OTHER CAPITAL PROJECTS</u>			
CAPITAL OUTLAY	0	25,000	25,000
TOTAL OTHER CAPITAL PROJECTS	0	25,000	25,000

# **TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT**

	<b>FY 94-95 ACTUAL</b>	<b>FY 95-96 BUDGET</b>	<b>FY 96-97 BUDGET</b>
<u>RECORD PRESERVATION GRANT</u>			
PURCHASED PROFESSIONAL SERVICES	0	0	5,000
TOTAL RECORD PRESERVATION GRANT	0	0	5,000
 TOTAL CAPITAL PROGRAMS	 308,234	 576,500	 533,000
 TOTAL GENERAL FUND	 5,623,329	 6,159,667	 6,453,565

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
<b>FIRE FUND - FUND 03</b>			
<b>REVENUE:</b>			
<u>TAXES</u>			
CURRENT YEAR LEVY	1,264,297	1,290,641	1,384,278
TOTAL TAXES	1,264,297	1,290,641	1,384,278
<u>DEPARTMENTAL REVENUES</u>			
HYDRANT RENTALS	28,527	30,000	37,446
SPECIAL FIRE SERVICES	5,753	3,500	6,000
TRAINING-LEVEL II CERT	0	200	258
TOTAL DEPARTMENTAL REVENUES	34,280	33,700	43,704
<u>FEDERAL GRANTS AND PAYMENTS</u>			
EMERGENCY MANAGEMENT GRANT	2,064	0	0
TOTAL FEDERAL GRANTS AND PAYMENTS	2,064	0	0
<u>SUNDRY REVENUE</u>			
HANOVER WATER WORKS DIVIDEND	0	2,750	2,928
INSURANCE DIVIDEND	63,284	5,000	7,000
TRANSFER FROM RESERVE	0	0	240,000
PRIOR YEAR SURPLUS	90,427	127,162	117,532
TOTAL SUNDRY REVENUES	153,711	134,912	367,460
TOTAL FIRE FUND REVENUES	1,454,352	1,459,253	1,795,442
<b>EXPENDITURES:</b>			
<b>FIRE DEPARTMENT</b>			
<u>FIRE ADMINISTRATION</u>			
PERSONAL SERVICES	73,674	79,968	84,303
PURCHASED PROFESSIONAL SERVICES	8	25	25

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
PURCHASED PROPERTY SERVICES	453	300	11,245
OTHER PURCHASED SERVICES	372	330	440
SUPPLIES & MATERIALS	34,183	24,830	24,610
CAPITAL OUTLAY	0	300	1,208
OTHER EXPENSES	2,332	1,500	3,000
TOTAL FIRE ADMINISTRATION	111,022	107,253	124,831
<u>FIRE SUPPRESSION</u>			
PERSONAL SERVICES	648,742	710,820	730,397
PURCHASED PROFESSIONAL SERVICES	222	100	250
PURCHASED PROPERTY SERVICES	179,179	198,100	228,419
OTHER PURCHASED SERVICES	302	315	270
SUPPLIES & MATERIALS	8,894	10,600	10,550
CAPITAL OUTLAY	7,565	20,000	8,900
OTHER EXPENSES	0	100	100
OTHER USES	32,452	27,630	59,871
TOTAL FIRE SUPPRESSION	877,356	967,665	1,038,757
<u>FIRE PREVENTION</u>			
PERSONAL SERVICES	850	5,000	5,125
PURCHASED PROPERTY SERVICES	0	300	200
OTHER PURCHASED SERVICES	40	75	60
SUPPLIES & MATERIALS	790	1,100	950
OTHER EXPENSES	1,118	1,200	1,050
TOTAL FIRE PREVENTION	2,798	7,675	7,385
<u>HAZARDOUS MATERIALS</u>			
PURCHASED PROFESSIONAL SERVICES	0	675	690
OTHER PURCHASED SERVICES	0	500	500
SUPPLIES & MATERIALS	1,132	800	500
CAPITAL OUTLAY	0	2,500	2,500
OTHER EXPENSES	195	500	500
TOTAL HAZARDOUS MATERIALS	1,327	4,975	4,690
<u>FIRE ALARM MAINTENANCE</u>			

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
OTHER PURCHASED SERVICES	50	100	110
SUPPLIES & MATERIALS	674	3,300	2,300
OTHER EXPENSES	135	700	400
TOTAL FIRE ALARM MAINTENANCE	859	4,100	2,810
<b>FIRE TRAINING</b>			
PURCHASED PROFESSIONAL SERVICES	0	5,000	5,400
PURCHASED PROPERTY SERVICES	0	200	3,650
OTHER PURCHASED SERVICES	260	330	355
SUPPLIES & MATERIALS	817	1,100	1,050
CAPITAL OUTLAY	0	0	200
OTHER EXPENSES	4,592	6,300	5,600
TOTAL FIRE TRAINING	5,669	12,930	16,255
 TOTAL FIRE DEPARTMENT	 999,031	 1,104,598	 1,194,728
<b>BUILDING MAINTENANCE</b>			
<b>MAIN STATION</b>			
PURCHASED PROFESSIONAL SERVICES	414	430	910
PURCHASED PROPERTY SERVICES	24,916	28,625	25,775
SUPPLIES & MATERIALS	220	200	200
CAPITAL OUTLAY	378	1,900	1,000
OTHER USES	213	500	500
TOTAL MAIN STATION	26,141	31,655	28,385
<b>ETNA STATION</b>			
PURCHASED PROPERTY SERVICES	2,220	22,585	32,177
CAPITAL OUTLAY	800	0	0
TOTAL ETNA STATION	3,020	22,585	32,177
 TOTAL BUILDING MAINTENANCE	 29,161	 54,240	 60,562

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
<b>FIXED CHARGES</b>			
<u>INSURANCE AND BONDS</u>			
PURCHASED PROPERTY SERVICES	14,124	14,124	14,412
OTHER PURCHASED SERVICES	185	190	184
TOTAL INSURANCE AND BONDS	14,309	14,314	14,596
<u>EMPLOYEE BENEFITS</u>			
PERSONAL SERVICES	235,293	258,983	243,055
TOTAL EMPLOYEE BENEFITS	235,293	258,983	243,055
<u>COMPENSATION ADJUSTMENT</u>			
PERSONAL SERVICES	0	618	2,501
TOTAL COMPENSATION ADJUSTMENT	0	618	2,501
TOTAL FIXED CHARGES	249,602	273,915	260,152
<b>CAPITAL PROGRAMS</b>			
<u>PURCHASES FROM RESERVE</u>			
CAPITAL OUTLAY	0	0	240,000
TOTAL PURCHASES FROM RESERVE	0	0	240,000
<u>MAIN STATION</u>			
CAPITAL OUTLAY	0	26,500	40,000
TOTAL MAIN STATION	0	26,500	40,000
TOTAL CAPITAL PROGRAMS	0	26,500	280,000
TOTAL FIRE FUND	1,277,794	1,459,253	1,795,442



# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
<b>SIDEWALK FUND - FUND 04</b>			
<b>REVENUE:</b>			
<u>TAXES</u>			
CURRENT YEAR LEVY	37,855	54,420	49,401
TOTAL TAXES	37,855	54,420	49,401
<u>SUNDRY REVENUES</u>			
TRANSFER FROM RESERVE	0	0	45,000
PRIOR YEAR REVENUE	4,565	0	4,019
TOTAL SUNDRY REVENUES	4,565	0	49,019
TOTAL SIDEWALK FUND	42,420	54,420	98,420
<b>EXPENDITURES:</b>			
<u>SIDEWALK MAINTENANCE</u>			
PURCHASED PROPERTY SERVICES	17,317	23,220	10,420
SUPPLIES AND MATERIALS	18,040	23,200	35,000
CAPITAL OUTLAY	0	0	45,000
OTHER USES	9,000	8,000	8,000
TOTAL SIDEWALK MAINTENANCE	44,357	54,420	98,420
TOTAL SIDEWALK FUND	44,357	54,420	98,420

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
<b>SEWER FUND - FUND 05</b>			
<b>REVENUE:</b>			
<u>FEES LICENSES &amp; PERMITS</u>			
SEWER CONNECTIONS	2,000	3,000	2,000
TOTAL FEES, LIC & PERMITS	2,000	3,000	2,000
<u>DEPARTMENTAL REVENUES</u>			
SEWER RENTAL LEBANON	32,772	33,494	36,000
SEWER RENTAL DHMC	87,175	83,814	95,000
SEWER RENTAL HANOVER	590,426	629,684	645,000
SEWER RENTAL INTEREST	1,080	500	800
SPECIAL SERVICES	8,022	9,000	9,000
TOTAL DEPARTMENTAL REVENUES	719,475	756,492	785,800
<u>STATE GRANTS &amp; PAYMENTS</u>			
STATE AID WATER POLLUTION	161,923	161,923	150,884
TOTAL STATE GRANTS & PAYMENT	161,923	161,923	150,884
<u>SUNDRY REVENUE</u>			
HYPERTHERM	7,279	7,278	0
CREARE USER FEE	4,593	4,593	4,593
INSURANCE DIVIDEND	9,375	600	3,000
TRANSFER FROM RESERVE	61,542	75,000	0
PRIOR YEAR SURPLUS	141,987	98,438	114,677
MISCELLANEOUS	40	0	0
TOTAL SUNDRY REVENUES	224,816	185,909	122,270
TOTAL SEWER FUND REVENUES	1,108,214	1,107,324	1,060,954
<b>EXPENDITURES:</b>			
<b>TREATMENT OPERATION</b>			

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
<u>SEWER ADMINISTRATION</u>			
PURCHASED PROFESSIONAL SERVICES	0	20,000	0
OTHER PURCHASED SERVICES	472	400	0
SUPPLIES & MATERIALS	2,347	3,635	0
CAPITAL OUTLAY	34,202	85,000	0
OTHER EXPENSES	756	800	0
OTHER USES	205,840	238,083	0
TOTAL SEWER ADMINISTRATION	243,617	347,918	0
<u>TREATMENT PLANT OPERATION</u>			
PERSONAL SERVICES	170,279	183,214	189,477
PURCHASED PROFESSIONAL SERVICES	56,049	60,000	87,400
PURCHASED PROPERTY SERVICES	127,013	147,900	143,565
OTHER PURCHASED SERVICES	0	0	400
SUPPLIES & MATERIALS	47,672	49,738	53,600
CAPITAL OUTLAY	45,191	45,500	67,000
OTHER EXPENSES	0	0	800
OTHER USES OF FUNDS	0	0	247,032
TOTAL TREATMENT PLANT OPERATION	446,204	486,352	789,274
TOTAL TREATMENT OPERATION	689,821	834,270	789,274
<b>FIXED CHARGES</b>			
<u>DEBT AND INTEREST</u>			
SERVICES	201,281	194,781	180,903
TOTAL DEBT AND INTEREST	201,281	194,781	180,903
<u>INSURANCE AND BONDS</u>			
PURCHASED PROPERTY SERVICES	14,052	14,052	14,412
OTHER PURCHASED SERVICES	46	50	48
TOTAL INSURANCE AND BONDS	14,098	14,102	14,460

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
EMPLOYEE BENEFITS			
PERSONAL SERVICES	58,198	64,349	61,079
TOTAL EMPLOYEE BENEFITS	58,198	64,349	61,079
TOTAL FIXED CHARGES	273,577	273,232	256,442
TOTAL SEWER FUND	963,398	1,107,502	1,045,716

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
<b>AMBULANCE FUND - FUND 06</b>			
<b>REVENUE:</b>			
<u>DEPARTMENTAL REVENUES</u>			
COMMUNITY CONTRIBUTIONS	124,101	125,000	124,101
SERVICE CHARGES	106,679	110,000	112,000
AMBULANCE REPORT REVENUE	45	0	0
SPECIAL SERVICES	1,268	0	0
TOTAL DEPARTMENTAL REVENUES	232,093	235,000	236,101
<u>SUNDRY REVENUE</u>			
TRANSFER FROM RESERVE	0	0	30,000
PRIOR YEAR SURPLUS	89,842	102,741	97,814
MISCELLANEOUS	946	0	0
TOTAL SUNDRY REVENUES	90,788	102,741	127,814
TOTAL AMBULANCE FUND REVENUE	322,881	337,741	363,915
<b>EXPENDITURES:</b>			
<b>EMERGENCY SERVICES</b>			
<u>EMERGENCY MEDICAL SERVICE</u>			
PERSONAL SERVICES	144,948	148,227	156,253
PURCHASED PROFESSIONAL SERVICES	947	900	850
PURCHASED PROPERTY SERVICES	667	3,250	3,000
OTHER PURCHASED SERVICES	130	250	0
SUPPLIES & MATERIALS	17,003	16,560	12,650
CAPITAL OUTLAY	3,449	8,000	6,200
OTHER EXPENSES	680	9,300	3,800
OTHER USES	38,384	38,517	40,193
TOTAL EMERGENCY MEDICAL SERVICE	206,208	225,004	222,946

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
TOTAL EMERGENCY SERVICES	206,208	225,004	222,946
<b>FIXED CHARGES</b>			
<u>INSURANCE AND BONDS</u>			
PURCHASED PROPERTY SERVICES	7,000	7,000	7,206
TOTAL INSURANCE AND BONDS	7,000	7,000	7,206
TOTAL FIXED CHARGES	7,000	7,000	7,206
<b>CAPITAL PROGRAMS</b>			
<u>PURCHASES FROM RESERVE</u>			
CAPITAL RESERVE PURCHASES	0	0	30,000
TOTAL PURCHASES FROM RESERVE	0	0	30,000
<u>OTHER CAPITAL OUTLAY</u>			
CAPITAL OUTLAY	0	0	90,000
TOTAL OTHER CAPITAL OUTLAY	0	0	90,000
TOTAL AMBULANCE FUND	213,208	232,004	350,152

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
<b>PARKING FUND - FUND 07</b>			
<b>REVENUE:</b>			
<u>TAXES</u>			
CURRENT YEAR LEVY	0	40,000	40,000
TOTAL TAXES	0	40,000	40,000
<u>DEPARTMENTAL REVENUES</u>			
METERED PARKING	274,121	296,000	296,000
PARKING FINES	175,932	195,000	195,000
PERMIT PARKING	92,392	80,000	70,000
PROPERTY RENTAL	0	1,634	1,634
SERVICE FEES	60,288	60,289	60,289
TOTAL DEPARTMENTAL REVENUES	602,733	632,923	622,923
<u>SUNDRY REVENUES</u>			
FUND SURPLUS/(DEFICIT)	(60,682)	(65,652)	(2,261)
MISCELLANEOUS	4,262	0	0
TOTAL SUNDRY REVENUES	(56,420)	(65,652)	(2,261)
TOTAL PARKING FUND REVENUES	546,313	607,271	660,662
<b>EXPENDITURES:</b>			
<b>PARKING SYSTEM</b>			
<u>PARKING ENFORCEMENT</u>			
PERSONAL SERVICES	84,122	91,191	95,538
PURCHASED PROFESSIONAL SERVICES	3,505	9,155	800
PURCHASED PROPERTY SERVICES	73,555	76,665	87,838
OTHER PURCHASED SERVICES	(73)	200	200
SUPPLIES & MATERIALS	15,115	19,744	20,706
CAPITAL OUTLAY	6,299	40,200	44,350

# TOWN OF HANOVER FY 1996-1997 COMPARATIVE REPORT

	FY 94-95 ACTUAL	FY 95-96 BUDGET	FY 96-97 BUDGET
OTHER EXPENSES	45	50	50
OTHER USES	153,169	168,778	159,550
TOTAL PARKING ENFORCEMENT	335,737	405,983	409,032
<u>PERIPHERAL PARKING</u>			
PURCHASED PROPERTY SERVICES	156,185	156,182	156,182
OTHER PURCHASED SERVICES	4	1,000	1,000
OTHER USES	23,856	28,351	32,029
TOTAL PERIPHERAL PARKING	180,045	185,533	189,211
TOTAL PARKING SYSTEM	515,782	591,516	598,243
<b>FIXED CHARGES</b>			
<u>INSURANCE AND BONDS</u>			
PURCHASED PROPERTY SERVICES	2,023	2,023	2,079
OTHER PURCHASED SERVICES	19	25	24
TOTAL INSURANCE & BONDS	2,042	2,048	2,103
<u>EMPLOYEE BENEFITS</u>			
PERSONAL SERVICES	33,399	38,663	39,070
TOTAL EMPLOYEE BENEFITS	33,399	38,663	39,070
TOTAL FIXED CHARGES	35,441	40,711	41,173
TOTAL PARKING FUND	551,223	632,227	639,416



# STATEMENT OF GENERAL DEBT 1995/96

	BALANCE DUE 07/01/95	PAYMENTS 1995-1996	BALANCE DUE 07/01/96
GENERAL FUND			
1986 Police/Municipal Bldg Bond	\$1,582,740	\$158,060	\$1,424,680
1995 Howe Library Lease Purchase - Note 1	267,640	53,528	214,112
TOTAL GENERAL FUND	\$1,850,380	\$211,588	\$1,638,792
SEWER FUND			
1981 Hypertherm - Note 2	\$7,279	\$7,279	\$0
1986 Treatment Plant Bond - Note 3	1,851,348	187,503	1,663,845
TOTAL SEWER FUND	\$1,858,627	\$194,782	\$1,663,845
TOTAL ALL FUNDS	\$3,709,007	\$406,370	\$3,302,637

## Notes:

- 1 Howe Corp. reimburses the town annually \$30,041 of the cost of long term lease purchase.
- 2 Hypertherm, Inc. reimburses the town annually for the total cost of debt service.
- 3 Water Pollution Aid is received from the state to apply against the debt service.



# TRUST FUNDS

	07/01/94 BALANCE	INTEREST	DEPOSITS	WITHDRAWALS	06/30/95 BALANCE
<b>COMMON TRUST FUNDS</b>					
Schools	\$6,710	\$286	\$43	286	\$6,753
Poor	202	9	1	9	203
Cemeteries	83,577	3,569	535	1,525	86,156
Library	1,311	56	8	56	1,319
Subtotal	\$91,800	\$3,920	\$587	\$1,876	\$94,431
<b>CAPITAL RESERVE FUNDS</b>					
Fire Reserve	\$151,240	\$6,385	\$70,000	0	\$227,625
Highway Reserve	289,061	11,359	125,000	161,890	243,530
Police Reserve	9,948	420	0	0	10,368
Sewer Rental Reserve	770,760	32,539	100,000	61,542	841,757
Sidewalk Reserve	56,457	2,383	9,000	0	67,840
Vehicle Reserve:					
Code Administration	11,915	503	0	0	12,418
Recreation Equipment	18,795	793	0	0	19,588
Town Government	11,940	504	0	0	12,444
Parking Fund	12,653	534	0	0	13,187
Howe Library Reserve	10,772	455	15,000	0	26,227
Ambulance Equipment	71,971	3,038	20,000	0	95,009
Subtotal	\$1,395,512	\$58,913	\$339,000	\$223,432	\$1,569,993
<b>RESTRICTED PURPOSE FUNDS</b>					
Etna Town Library	\$19,490	\$832	\$125	0	\$20,447
Fierro Memorial	3,313	142	21	0	3,476
*Bruce Essay Prize	1,009	43	6	43	1,015
*Jeremiah Ice Hockey	2,042	87	13	87	2,055
Sawyer Trust	8,309	355	53	355	8,362
Stockbridge	11,417	487	73	0	11,977
Rennie Nursing Service	18,795	803	120	0	19,718
*Handicapped Alterations	43,158	1,843	276	0	45,277
Sand and Gravel	126,071	5,383	807	132,222	39
Land Acquisition	126,553	5,404	39,160	0	171,117
Capital Improvements	225,000	9,607	1,440	0	236,047
Termination Benefits	50,902	2,173	326	0	53,401
Subtotal	\$636,059	\$27,159	\$42,420	\$132,707	\$572,931
<b>GRAND TOTAL</b>	<b>\$2,123,371</b>	<b>\$89,992</b>	<b>\$382,007</b>	<b>\$358,015</b>	<b>\$2,237,355</b>

\*School District Funds

# SPECIAL FUNDS

	07/01/94 BALANCE	INTEREST	DEPOSITS	WITHDRAWALS	06/30/95 BALANCE
Alcohol Diversion Fund	\$2,494	\$0	\$16,545	12,594	\$6,445
Cable TV Franchise Reserve	5,207	0	0	5,207	0
Community Center Donations	3,777	0	7,350	8,554	2,573
Conservation Commission Grant	128	0	0	128	0
Conservation Commission Reserve:					
Land Acquisition	5,469	0	0	2,500	2,969
Land Maintenance	4,750	0	40	4,222	568
Crisis and Enrichment	272	0	0	0	272
Disability Insurance Fund	3,600	0	0	0	3,600
Disabled Accessibility Advisory	52	0	0	0	52
Etna Fire Truck	691	0	0	0	691
Fire Equipment Restoration	986	0	0	0	986
Housing Reserve	78,327	2,248	9,000	10,000	79,575
Parking Reserve	18	1	0	0	19
Police Photo Equipment	1,422	0	128	0	1,550
Recreation Memorial Funds:					
Costello	(18)	0	18	0	0
Recreation Field Maintenance	1,680	0	2,202	1,217	2,665
Recreation July 4th Fund	743	0	2,362	1,792	1,313
Recreation Lacrosse	4,258	0	4,595	6,349	2,504
Recreation Winter Games	813	0	2,426	1,649	1,590
Recycling - Composting Bins	0	0	949	0	949
Town Forest, Parks & Rec Reserve	2,329	0	0	0	2,329
Town Self-Insurance Reserve	37,477	0	0	4,862	32,615
Wicker Family Foundation	1,677	0	0	0	1,677
<b>TOTAL</b>	<b>\$156,152</b>	<b>\$2,249</b>	<b>\$45,615</b>	<b>\$59,074</b>	<b>\$144,942</b>

# Plodzick & Sanderson Professional Association

193 North Main Street Concord, N.H. 03301 (603) 225-6996

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## INDEPENDENT AUDITOR'S REPORT ON FINANCIAL PRESENTATION

To the Members of the  
Board of Selectmen and Town Manager  
Town of Hanover  
Hanover, New Hampshire

We have audited the accompanying general-purpose financial statements of the Town of Hanover as of and for the year ended June 30, 1995. These general-purpose financial statements are the responsibility of the Town's management. Our responsibility is to express an opinion on these general-purpose financial statements based on our audit.

We conducted our audit in accordance with generally accepted auditing standards and *Government Auditing Standards* issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the general-purpose financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the general-purpose financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall general-purpose financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

The general-purpose financial statements referred to above do not include the general fixed assets account group which should be included in order to conform with generally accepted accounting principles. As is the case with most municipal entities in the State of New Hampshire, the Town of Hanover has not maintained historical cost records of its fixed assets. The amount that should be recorded in the general fixed assets account group is not known.

In addition, the Town has not capitalized the cost of property and equipment purchased by the Proprietary Fund (Sewer Department). Likewise, no depreciation expense is recorded on this fund. Generally accepted accounting principles require that property and equipment of proprietary funds be capitalized and depreciated over the useful lives of the assets. The Town's records do not permit the application of adequate procedures to enable us to determine the cost value of capital assets or related depreciation expense on them.

In our opinion, except for the effect on the financial statements of the omissions described in the preceding paragraphs, the general-purpose financial statements referred to above present fairly, in all material respects, the financial position of the Town of Hanover, as of June 30, 1995, and the results of its operations and the cash flows of its proprietary fund types and nonexpendable trust funds for the year then ended in conformity with generally accepted accounting principles.

*Town of Hanover*  
*Independent Auditor's Report on Financial Presentation*

Our audit was made for the purpose of forming an opinion on the general-purpose financial statements taken as a whole. The combining and individual fund financial statements and schedules listed in the table of contents are presented for purposes of additional analysis and are not a required part of the general-purpose financial statements of the Town of Hanover. Such information has been subjected to the auditing procedures applied in the audit of the general-purpose financial statements and, in our opinion, is fairly presented in all material respects in relation to the general-purpose financial statements taken as a whole.

In accordance with *Government Auditing Standards*, we have also issued a report dated September 29, 1995 on our consideration of the Town of Hanover's internal control structure and a report dated September 29, 1995 on its compliance with laws and regulations.

September 29, 1995



PLODZIK & SANDERSON  
Professional Association

### **TOWN TREASURER**

The Treasurer of the Town of Hanover for the fiscal year ending June 30, 1995 submits the following summary report of receipts and disbursements applicable to fiscal year 1994-1995 activity.

Balance per Cash Book, July 1, 1994	(\$378,273)
Receipts from all sources applicable to FY 1994-1995	30,059,599
Less Selectmen's orders paid relating to FY 1994-1995	30,005,788
Balance per cash book, June 30, 1995.*	(\$324,462)
Petty Cash, June 30, 1995.	\$325
Investments, June 30, 1995.	\$4,104,113

\*Deposit in transit July 3, 1995. Payables check run on June 29th was not disbursed until June 30, thereby showing a deficit in the cash book at year end.

# TAX COLLECTOR'S REPORT

June 30, 1995

	<u>Prior Years</u>	<u>1995</u>	<u>Total</u>
Property Tax	10,919,424	6,938,810	17,858,234
Yield Tax	15,552		15,552
Land Tax	49,990	24,980	74,970
Interest	<u>21,194</u>	<u>59</u>	<u>21,253</u>
	11,006,160	6,963,849	17,970,009
Remittance to Treasurer:			
Property Tax	10,876,603	3,175,648	14,052,251
Yield Tax	13,772		13,772
Land Use Tax	49,990	6,758	56,748
Interest	<u>21,194</u>	<u>59</u>	<u>21,253</u>
Abatements:			
Property Tax	35,499	3,911	39,410
Yield Tax	167		167
Land Use Tax			
Uncollected:			
Property Tax	7,322	3,759,251	3,766,573
Yield Tax	1,613		1,613
Land Use Tax	<u></u>	<u>18,222</u>	<u>18,222</u>
	11,006,160	6,963,849	17,970,009

# TEN LARGEST TAXPAYERS

1995

Dartmouth College	\$ 1,835,472.68
Kendal at Hanover	\$ 735,000.00
Hanover Water Works	\$ 144,440.52
Granite State Electric Co.	\$ 136,600.80
Buskey, Stephen	\$ 130,865.47
Hanover Investment Co.	\$ 128,913.63
Bay-Son Co.	\$ 118,696.45
Dartmouth National Bank	\$ 95,304.49
Hewitt, David (Dartmouth Printing)	\$ 83,565.30
Hanover Consumers Co-op	\$ 72,620.10

## SUMMARY OF TAX LIEN ACCOUNTS

June 30, 1995

	<u>1994</u>	<u>Prior Years</u>
(a) Taxes Liened to Town During Current Year	78,613	
(b) Balance of Unredeemed Taxes		244,881
Interest Collected After Sale	592	21,484
Redemption Costs	<u>163</u>	<u>1,054</u>
	79,368	267,419
Remittance to Treasurer:		
During Year	11,300	227,445
Unredeemed Taxes at Close of Year	68,068	38,610
Abatements During Year	<u>79,368</u>	<u>1,364</u>
		267,419

# SUMMARY OF ASSESSMENTS

## Real Estate

### Land

Current Use (20,049.4 acres)	\$ 1,183,800
Conservation Restriction	10,000
Residential	206,948,200
Commercial/Industrial	39,163,800
Total Taxable Land	<u>\$ 247,305,800</u>

### Buildings

Residential	\$ 364,109,300
Commercial/Industrial	95,962,700
Total Taxable Buildings	<u>\$ 460,072,000</u>

### Public Utilities

Water	\$ 5,348,900
Electric	8,586,700
Total Taxable Public Utilities	<u>\$ 13,935,600</u>

## TOTAL

\$ 721,313,400

### Exemptions

Blind Exemptions	\$ 90,000
Elderly Exemptions	1,671,200
Totally & Permanently Disabled	80,000
School Dining/Dorm/Kitchen	150,000
Total Exemptions	<u>\$ 1,991,200</u>

## Total Net Valuation

\$ 719,322,200



# TOWN CLERK'S REPORT

Motor Vehicle Permits Issued	Revenue
July - Dec., 1994 Total Permits - 3,340	\$ 351,077
Jan. - June, 1995 Total Permits - 3,657	402,256
Total	<hr/> \$ 753,333
Total Boat Fees - 98	\$ 2,047
1994-95 Dog Licenses Issued - 528	\$ 2,154
Total fees received from Vital Statistics, Motor Vehicle Title Applications, Hunting and Fishing Licenses, etc.	\$ 13,294

## VITAL RECORDS

There were 1,678 copies of vital records ordered.  
There were 64 marriage licenses sold.



# OFFICIAL BOARDS, COMMISSIONS, AND COMMITTEES

## Archives Board

Kenneth Cramer  
Allen King  
Ellen Lynch  
Anne Ostendarp

## Building Code Advisory Board

William R. Baschnagel	1998
Randy T. Mudge	1998
Bruce R. Williamson	1998

## Conservation Commission

Roger French	1996
Robert J. Rose	1996
Thomas E. Oxman, Chair	1998
Paul Olsen	1998
Robert Burgess	1997
James S. Kennedy	1997
Robert C. Bailey	1996
Judith Reeve Davidson	Alternate 1996
L. David Minsk	Alternate 1997
Robert L. Emlen	Alternate 1997
Patricia Higgins	Conservation Council Rep.
Dorothy Behlen Heinrichs	Selectmen Rep.

## Disabled Accessibility Advisory Committee

Greg J. Simpson, Chair	1996
Carol Weingeist	1996
Jonathan H. Rose	1998
Marj Boley	1998
Deborah Gilbert	1997
Christopher T. Coughlin	1997
Lois C. Roland	1997
unfilled position	Alternate 1997
Dena B. Romero	Community Councilor Rep. (Ex-Officio)

## Finance Committee

Stan Udy	1996
Elizabeth A. McClain	1997
Bob Walker	1998
Nancy Bean, Chair	1998
Dennis E. Logue	1996
Debra Grabill	School Rep.
Marilyn W. Black	Selectmen Rep.

# Parking and Transportation Board

William R. Baschnagel, Chair	1996
Alison K. Whalen	1996
William A. Barr	1996
Clint Bean	1998
Stephen R. Marion	1997
Jack Nelson	Selectmen Rep.
unfilled position	Planning Board Rep.

# Parks and Recreation Board

Jessie Shepard	1996
J. B. Wilkins	1996
Jack Stinson	1998
David K. Parker	1998
Bill Young	1998
Suzanne Wiley Young	1997
John Buck, Chair	1997
Dorothy C. King	Selectmen Rep.
Debra Grabill	School Board Rep.

# Planning Board

Chris Kennedy	1996
Charles Faulkner, Chair	1996
Susan S. Schier	1998
Bruce Waters	1997
Janice G. Fischel	1998
Mark B. Severs	1997
Richard A. Vidal	Alternate 1998
D. R. Hughes, Jr.	Alternate 1996
unfilled position	Alternate 1997
Gary D. Johnson	Alternate 1998
Nina K. Banwell	Alternate 1996
David P. Earl	Alternate 1996
Katherine S. Connolly	Selectmen Rep.
Jack H. Nelson	Selectmen Rep. Alternate
Greg Simpson	Disabled Access. Comm. Rep.

# Recycling Committee

Caroline Henderson	1996
Dagmar Morain, Chair	1998
Karen Knetter	1997
Alice Jackson	1997
Ellen Lynch	1997
Allegra Biggs Lubrano	1997
Richard Hauger	Public Works Dir.
Dorothy Behlen Heinrichs	Selectmen Rep.

Senior Citizen Program Advisory Committee

Dale Peters Bryant	1996
Maureen Hall	1996
Barbara Doyle	1998
Chrysanthi Bien, Chair	1997
Danica Foret	1997
Mary C. Kirk	1997
Corrinne G. Cassidy	1998
Evelyn Spiegel	1998
unfilled position	1996
Tamara Schifner	Ex-Officio
Dena Romero	Community Counselor Rep.
Gail Schaal	Senior Ctr. Coordinator
Marilyn W. Black	Selectmen Rep.

Upper Valley Lake Sunapee Council

Martha Solow	1996
Dorothy C. King	Selectmen Rep.
Walter L. Eaton, Jr.	At Large Rep.

Zoning Board of Adjustment

Richard S. Bower	1996
William A. Fischel, Chair.	1998
Sandra N. Johnson	1998
William A. Silverman	1997
Susan Wood	1997
Winifred A. Stearns	Alternate 1998
Brian E. Pattison	Alternate 1997
John J. Fredyma	Alternate 1996
Barbara C. Prescottt	Alternate 1996
G. Nield Mercer	Alternate 1996

## ASSESSMENT OFFICE

According to the sales data received by the Town from the Grafton County Recorders Office, the real estate market in Hanover continues to recover from the low point of 1992. Large, higher priced homes, are recovering faster than the average priced homes but, the condominiums are still showing little or no recovery. Any increase in the tax base has been negligible, due to the minimal growth in taxable construction in the Town.

The Advisory Board of Assessors heard 23 abatement requests for Tax Year 1994 and reduced the assessment of 14 properties. Only four taxpayers appealed the decision of the Board to the next level.

Several abatement cases have been settled in the past year. Eight other commercial appeals are pending, four at the BTLA and four at the Grafton County Superior Court.

The State Equalization Rate for 1995 was, unofficially, 102%, which means the average assessment in Town is 102% of the current market value of the properties.

The Assessing Official used a \$500 scholarship received in 1994 to attend a training program on Geographic Information Systems (GIS) in Michigan. The Assessor is presently pursuing the development of a GIS program for the town. Capital Funds will be used to develop this program which will have application for all town departments and many other town organizations.

A two year program to reinspect all properties in the town will begin in the summer of 1996.

Information on the assessment of property, the abatement process and, exemptions is now available on Valley Net. Future plans include the complete listing of all assessments in Town and current sales data on all real estate transactions in Town.

CODE DEPARTMENT

Building Permit Data for 1995

New Single Family Residences:

Number of Permits Issued:	25
Total Value of All Permits:	\$ 5,125,000
Average Permit Value:	\$ 205,000

Additions & Alterations to Existing Single Family Residences:

Number of Permits Issued:	106
Total Value of All Permits:	\$ 3,212,402
Average Permit Value:	\$ 30,594

Maintenance Work to Existing Single Family Residences: \*

Number of Permits Issued:	26
Total Value of All Permits:	\$ 154,160
Average Permit Value:	\$ 5,929

New Institutional Buildings: \*\*

Number of Permits Issued:	5
Total Value of All Permits:	\$ 1,167,500
Average Permit Value:	\$ 233,500

Additions & Alterations to Existing Institutional Buildings: \*\*

Number of Permits Issued:	31
Total Value of All Permits:	\$ 6,850,628
Average Permit Value:	\$ 220,988

Commercial Building Additions and Alterations:

Number of Permits Issued:	20
Total Value of All Permits:	\$ 859,740
Average Permit Value:	\$ 42,987

\* Maintenance means those items in an existing single family residence that when replaced require a building permit: i.e. heating and electrical equipment.

\*\* Institutional means any Dartmouth College, Town of Hanover, or Hanover/Dresden School District building.

Additionally, two (2) demolition permits were issued, one (1) for the implosion of the old Mary Hitchcock Memorial Hospital; and one (1) for the removal of an old mobile home.

## Zoning Permit Data for 1995

Total Number of Zoning Permits Issued:	143
Total Number of Cases Heard Before the Zoning Board of Adjustment:	59
Special Exceptions:	32
Variances:	21
Appeals of Administrative Decisions:	5
Building Code Appeals:	1

## Planning Board Data for 1995

Total Number of Site Plan Review Cases Heard:	15
Total Number of Modifications to Site Plan Review Cases Heard:	3
Total Number of Minor Subdivision Cases Heard:	4
Total Number of Major Subdivision Cases Heard:	1
Total Number of Modifications to Subdivision Cases Heard:	2
Total Number of Lot Line Adjustment Cases Heard:	6

## COMMUNITY COUNSELOR

The Community Counselor responded to 112 clients, of which 34 were either children, adolescents and/or their families, 73 were community residents, and 15 involved requests for general assistance (Town welfare).

The Town spent \$4,031 to assist 13 people needing help with food, utility bills, shelter, or medication. The Town spent \$6,107 to support health care services for Hanover citizens. These services included foot care clinics, well child clinics, new born baby visits, and visiting nurse services.

The Hanover Alcohol Diversion Program provided an educational alternative to court for 96 individuals ages 16 - 20 arrested for possession of alcohol. Two offenders under 16 attended the Juvenile Alcohol Diversion Program.

Jointly funded by the Dresden School District and the Town of Hanover, the Community Counselor serves both the school and the Town. The Community Counselor helped implement the District's updated policy on sexual harassment and serves as the Title IX counselor for Hanover High School. In this capacity, she did training sessions with the Health Educator for all high school students on what to do about sexual harassment and responded to student concerns on this issue.

The Community Counselor supervises the substance abuse counselor who works two days a week in the High School and one day at the Richmond Middle School. The Community Counselor continues to respond to the needs of older residents living in the community and in the Hanover senior housing.



## HANOVER SENIOR CENTER

The senior center, located at 42 Lebanon Street, has become a very active and comfortable place for the seniors in and around Hanover. We have town sponsored activities every afternoon Monday thru Friday. The activities vary from lavish luncheons prepared and served by the local churches or volunteers at the senior center to vintage movies with popcorn. We have worked very hard to make the senior center a very much needed addition to the lives and homes of the seniors in Hanover and we also welcome seniors from surrounding towns. Our center is very fortunate to have the support of the town and a very active advisory board.

The on-going programs at the center are created to involve a wide variety of interests. We have a very well attended ceramics program with an excellent volunteer teacher. Linda Couture from the Ceramic Cellar in Lebanon works with seniors alternate Thursdays from 10:00 a.m. - 12:00 noon. The ceramics room is available at any time for people to work independently. Some of the other on-going programs are on Blood Pressure and Foot Care Clinics supplied by the VNA, and an Aid-to-Infants workshop where we make infant layettes and lap robes for the local nursing homes. We visit the Howe Library once a month and try to take a local shopping trip on a regular basis. The monthly birthday parties with poetry by Alice Weymouth are always a treat and our weekly "workouts" at our exercise program are keeping everyone in great shape. Also, we are very fortunate to be able to take several exciting trips during the year, to enjoy a summertime barbecue provided by the Hanover Lions Club, to be kept informed by interesting lectures, to be entertained by the talents of local musicians, to celebrate special occasions such as Christmas, Hanukkah, St. Patrick's Day, and Easter and to take part in a monthly hymn sing with our friends at the Hanover Terrace.

The center provides a newsletter each month to interested seniors in the Hanover area with a calendar of events. If you would like to receive the monthly newsletter, please contact Gail Schaal (643-5531) at the senior center.

The Advisory Board for the senior center meets the first Monday of each month at 4:00 p.m. at the senior center to discuss ideas and programs for the center. Everyone is welcome and encouraged to attend.

# FIRE DEPARTMENT

Activities for period July 1, 1994 through June 30, 1995:

Structure Fires	17
Vehicle Fires	5
Brush or Grass Fires	9
Trash/Dumpsters	5
Spills or Leaks	24
Electrical Problems	16
Water Evacuations	5
Smoke Removal	5
Smoke Odor Investigations	94
Malicious False Alarms	31
Mutual Aid Given	16
Alarm System Malfunctions	225
Unintentional Alarm Activations	99
Other Calls - Salvage, Police Assistance, Steam Leaks, Stuck Elevators ...	70
TOTAL	621

## Emergency Medical Service:

Call activity for emergency service provided from July 1, 1994 through June 30, 1995:

- Hanover	482
- Lyme	49
- Norwich	83
- Mutual Aid to other areas	<u>32</u>
Total	646

## Training Activities:

- \* Several department members completed a Fire Apparatus Driver/Operator course and became certified by the New Hampshire Fire Standards and Training Commission.
- \* Four (4) members of the department became certified Fire Officers. The course concentrated on building supervisory skills.
- \* Department training drills were held biweekly throughout the year covering such topics as hydraulics, ladders, pumping and hazardous materials. We toured buildings on a regular basis to remain familiar with the facilities.

#### Fire Prevention Activities:

- \* The "Change Your Clock/Change Your Battery" program continues to be a success. In the fall of the year (when it is time to change your clocks from DST to EST), Hanover residents owning battery operated smoke detectors are encouraged to contact the Fire Department to have their smoke detectors checked and batteries changed at no charge.
- \* Town owned buildings and several businesses were inspected for fire safety hazards.
- \* Fire extinguisher classes were held for many area businesses.

#### Emergency Medical Service Activities:

- \* Many areas of training were covered with the emphasis being placed on EMT recertification.
- \* There are no plans to change the per capita fee of \$9.00 or fee schedule for emergency response.



## HOWE LIBRARY

### SERVICE:

"People Serving People" is the mission of Howe Library each day of each year. Our goal is to maintain our tradition of personal attention while improving service to the public. Our primary accomplishment in 1995 was to maintain the high level of service for which we strive while completing a major automation project. Implementation of the new system went smoothly; patrons were minimally inconvenienced and service was uninterrupted.

### KNOWHOWE:

KnowHowe is the name given the online catalog of the collection at Howe. The integrated library automation system, purchased from Innovative Interfaces, Inc. was approved in the Fall of 1994 and funded by the Town of Hanover and the Howe Library Corporation. A target date of September 5, 1995 was set to bring the system online - and we met that goal! Intense planning, preparation, and training during the year led to a carefully orchestrated transition from the previous system to the new one which offers many options for online public access:

- \* Catalog of the collection. Patrons may dial-in to KnowHowe (see statistics):
  - Directly (643-0732 or 643-0733) or
  - Via the Internet (telnet to howe.valley.net)
- \* View a patron record (at the Library or home/office)
- \* Renew items
- \* Place a hold for an on-order item or one that is circulating
- \* Circulation function
- \* Magazine index - to over 400 magazines, with abstracts (available by direct dial-in)
- \* Connect to other libraries to view catalogs
- \* Library information
- \* Management tools to assist in analyzing how to better serve the community

The Hanover Town Library in Etna, part of this project, has a computer with which to access KnowHowe and will soon be inputting their holdings to form an online catalog to both collections.

## THE INTERNET:

### Hanover Homepage

Howe Library has been developing and expanding the Hanover Homepage which can be accessed on the Internet at <http://www.valley.net:80/-hanover/> To date viewers may find information about all Town departments, schedules of meetings and events, latest important and emergency information, and many links to other homepages such as the Hanover Area Chamber of Commerce, Dartmouth College, vital records, and the Appalachian Trail.

### Public Access

Funded by a grant from the New Hampshire State Library matched by the Howe Corporation, a computer and printer are available for public access to the Internet. Howe offers reservations for time online and training to facilitate using the Internet for educational and informational purposes.

## STATISTICS:

- \* Holdings: 68,347 items
- \* Circulation: 192,700
- \* Registered patrons: 6,350
- \* Days open: 328
- \* Reference questions handled: 8,902
- \* Reserves processed: 4,539
- \* Interlibrary loan transactions: 2,245
- \* Library sponsored programs: 205      Attendance: 5,642
- \* Meeting rooms usage: 998
- \* Volunteer hours: 2,262
- \* Number of staff: 11.6 FTE (Full time equivalents based on NH formula). 7 staff members have MLS degrees.
- \* Dial-in connections to KnowHowe: 35/day average
- \* Telnet connections via ValleyNet from 10/25/95-01/23/96: 393
- \* Number of opac searches: 160/day average

## ETNA LIBRARY

The Etna Library strives to provide materials, programs, and services that meet the recreational and information interests of the community and complement other local library resources.

In 1995 the library:

- \* acquired a computer system which provides access to "KnowHowe" and will, in the near future, present Etna's collection on-line as well.
- \* served 2,068 patrons and welcomed 37 new patrons.
- \* circulated 3,661 books, magazines and books-on-tape.
- \* added 407 circulating items.
- \* provided Inter-Library Loan and Reference service.
- \* held 67 library sponsored programs for children, including Storytime for ages 3 to 6; Toddler Storytime 18 weeks of the year; a puppet show; two puppet-making workshops; and the annual Summer Reading Program. Total number of people participating: 836.
- \* held its annual Community Picnic and Book Sale in June and **Love My Library Month** in February.
- \* appreciated, as always, the loyalty of its Thursday volunteers.

## PARKS AND RECREATION

### 1995 Accomplishments:

#### Facilities:

The Recreation Department was established in July of 1974 and operated out of Town Hall until 1976. The office was moved to 42 Lebanon Street until 1983 when the office moved to its present location at 10 School Street.

In the Board's 5-year plan, we are looking to establish a Community Center in Hanover that will house not only the Parks and Recreation Department, but the Senior Program. This year the community will be asked to purchase property that would start this process.

This past season, we saw the completion of the Ray School renovations which included a new gym and performance space. These spaces have been used extensively by the Department in cooperation with the school. The addition of the gym has increased the quality of the basketball program, allowing teams to practice by themselves and alleviating any conflicts with the High School teams. The new Art Room provided space for adult and youth art programs throughout the winter.

#### Programs:

The department has again increased the number of programs offered, and participation in these programs has grown. The athletic programs continue to add new sports and extra teams to accommodate the number of students who participate. In the fall, over 51% of the Ray School and Richmond School student body participated in Recreation Department athletics. New teams include tackle football for 5/6 boys and field hockey for 5/6 girls. Football participation doubled this year and field hockey has tripled to 47 girls, grades 5-8. In addition, there are more people involved in the non-athletic programs. Tennis participation has increased 50% with the addition of T-ball Tennis and Teen Tennis. The following is a breakdown of programs and participants for 1995:

<u>Season</u>	<u>Athletic</u>	<u>Non Athletic</u>
Spring	y - 384, a - 90	y - 125, a - 100
Summer	y - 210, a - 300	y - 100, a - 30
Fall	y - 495, a - 86	y - 57, a - 50
Winter	y - 295	y - 10, a - 60

y = youth and a = adult

Special activities included: 16th Annual Winter Games, 1/4 Soccer Jamboree, Men's Softball Tourney, 3rd Annual Old Fashioned 4th of July, Haunted House, Egg Hunt, Mini-Camps, Playground special events, Muster Day, 2nd Annual Spring Fling 5k, and 3rd Annual Turkey Trot. A new special activity was the March Madness Picnic which drew over 110 Ray School students and family members.

The 21st Annual Basketball Tourney had 233 teams entered.

New programs include: Junior Jazzercise, Country/Western Line Dance, Drawing and Watercolor for adults, field hockey for 5/6th graders, tackle football for 5/6th graders, tennis for teens and 3, 4, 5 year olds.

A Teen Advisory Committee has been formed as part of the 8th grade Community Service Project at the Richmond School. The Committee has put together programs for the middle school students such as a March Madness Dance, 3-on-3 basketball tourney, pizza party/video night, and Midnight Madness Outing. Other projects include a mural contest for the Community Center.

The Haunted House proved successful with over 180 participants and 25 volunteers from Youth-in-Action.

The Department broadcasted 30 programs on CATV this year. Programs included the Upper Valley Recreation Review, Hanover 4th of July, soccer and basketball games.

Valleynet continues to be a great resource for the Recreation Bulletin Board on the Town of Hanover Home Page.

Usage of the Community Center has increased by 37% since the renovations last year. Cub Scouts, UDS, Hanover Bridge Club, birthday parties and sports teams are regular users of the Center.

In 1995, the Volunteer Service Award was given to Lillian Bailey for her many years of service to the Town in organizing Muster Day activities in Etna.

Assistant Recreation Director, Chris Vitale, was honored this year as the recipient of the National Recreation and Park Association's Young Professional Fellowship Award. She attended the National Recreation Congress in San Antonio and studied with mentor, Beverly Brandes, Chairman of the Board of the NRPA.



## POLICE DEPARTMENT

All things considered, 1995 was statistically similar to 1994 and would be considered a normal year. Yet, there were some notable exceptions. The one that obviously comes to mind was the Presidential visit during Dartmouth's Commencement in June. Six weeks of preparation resulted in a smoothly run program with none of the dire traffic snarls predicted. This was probably one of the largest challenges the Hanover Police has had to tackle in a number of years considering that at one point there were over 100 Secret Service agents and almost 50 local, county, and state officers to assign and coordinate. The other major event of some notoriety was the implosion at the old Hospital site, which again went off without a hitch.

During 1995 we finally realized our authorized strength of sworn officers (19) and barring no unforeseen changes in our demographics, this will be the size of our force for the years to come. This also holds true for full-time personnel in the support services such as dispatch, parking and secretaries.

As alluded to in the 1994 report, our DARE Program was implemented by Sgt. Patrick O'Neill and the seventeen (17) week program was presented to the sixth graders at the Richmond School. Sgt. O'Neill also continued his active participation in the Kids and Cops program, which again culminated in a Field Day held in Hanover last May attended by over 300 children from the Upper Valley. This program has grown each year and its success is measured on how the children now are seeking out the officers versus the officers seeking the children when the program first started.

Training has been a priority for the police department as illustrated by the fact that our personnel have participated in over 1,400 hours of training, excluding firearms and CPR, which are mandatory. This averages to over 60 hours of training annually per officer. Training sponsored by the New Hampshire Police Standards and Training Council is generally free of charge to the department with an occasional exception for the cost of supplies. This Training is funded through the penalty assessment fee included in fines paid to the courts throughout the state. Training highlights include Det. Sgt. Frank Moran completing a three week supervisory course at Babson College; Sgt. Patrick O'Neill, Sgt. Michael Evans, and Officer John Kapusta completing a First Line Supervision course; Officer Kapusta finishing his training as a Field Training Officer (FTO) and a police prosecutor; Officer David Luther completing an additional two week course in advanced traffic crash investigation toward his goal of becoming an accident reconstructionist; and certifications for Sgt. Lawrence Ranslow as a shotgun instructor and Sgt. Evans as a revolver instructor.

Training was not only restricted to the patrol officers, but also extended to the dispatchers. All of the dispatchers

received training sponsored by the New Hampshire Emergency Dispatchers Association in the E911 system, dispatcher ethics, non-violent confrontations, dispatcher liability, domestic violence issues in New Hampshire, and recertification of personnel in the State Police On-Line Transmittal System. Individual highlights include Supervisor Ken Force attending a one day conference of New Hampshire communications supervisors and Dispatcher Richard Bradley attending a two day course on stress management. We hope to bring this course to Hanover with the sponsorship of the New Hampshire Municipal Association. Dispatcher Lisa Camarra has continued her training to be a computer specialist within the police department.

1995 saw the formation and implementation of our bike patrol unit. Officers Richard Paulsen, James Steinmetz, Shawn Dupuis and Graham Baynes were assigned to the two bikes, one of which was donated to the department. Public reaction was immediate and positive and we are looking forward to the upcoming spring, summer, and fall riding seasons.



POLICE ACTIVITY 01/95 THROUGH 12/95

Murder	0	Female	6
Rape	1		
Robbery	1	Total Lockups over 18	26
Assault	27	Male	22
Burglary	23	Female	4
Theft	402		
MV Theft	7	Average Time Held (Hrs.)	3.5
Arson	3		
Forgery	18	Accidents (Hanover only)	347
Fraud	57	Reportable	173
Embezzlement	3	Injury	33
Receiving Stolen Property	9	Fatal	0
Vandalism	129	Pedestrian	4
Possession of Weapons	3	Bicycle	5
Sex Offenses	15		
Drugs	26	Traffic Tickets	502
Family/Children	6	Speeding	210
Driving Under Influence	30	Other Moving	150
Liquor Laws	95		
Protective Custody (Alc.)	90	Total MV Stops	4,627
Disorderly Conduct	30	Patrol Mileage	150,223
All Other Offenses	118	Patrol Fuel (Gal.)	11,365
Total Incidents	21,531	Total Bicycle Hrs.	357.5
HANOVER ONLY	14,055		
		Total Animal Incidents	456
Incoming Calls	76,212	Dog Bites	12
911 Calls	2,685	Abatement Orders	131
7 am - 7 pm calls	51,559	Citations Issued	41
7 pm - 7 am calls	24,653	Dogs to Shelter	25
Radio Transmissions	387,062		
Spots Transactions	140,561		
Fire Runs (all)	1,384		
Ambulance Runs (all)	1,394		
Fast Squad Runs (all)	610		
DPW Incidents	94		
Family Fights	8		
Motor Vehicle Unlocks	714		
Bank Alarms	111		
Other Alarms	489		
Detentions over 18	259		
Male	215		
Female	44		
Detentions under 18	43		
Male	37		

## PUBLIC WORKS

### ADMINISTRATION:

The Department has been restructured to include an Assistant Public Works Director/Highway Superintendent in place of a Highway Superintendent. The Assistant Director manages day to day operations and personnel, allowing the Director to work on projects, planning, budgets and other items of necessity.

The Public Works Department hosted the 7th annual Snow Plow Rally sponsored by the New Hampshire Municipal Association Property Liability Insurance Trust, Inc. This event took place in the hospital parking lot behind Jesse's Restaurant and was one of seven regional events held throughout New Hampshire. This was the second consecutive time that Lenny Bolduc and Rod Forward won the overall event qualifying them to participate in the State Plow Off held in Loudon, New Hampshire. They placed 1st in Pre-Trip Inspection, 1st in Safety Quiz, 2nd in the Backing with the Compressor event and 3rd in the Wing Slalom. Todd Bragg and Bernie Hazlett teamed up and won 2nd place in the Overall Regional event, 1st place in the Wing Slalom, 2nd in Pre-Trip Inspection, 3rd in Front Plow Mounting and 3rd in the Safety Quiz. Frank Austin and Raymond Swift also participated as a team and won 2nd in Front Plow Mounting, 2nd in Safety Quiz and 3rd in Backing with the Compressor.

Hanover's Lenny Bolduc/Rod Forward team went on to win the State Plow Off in Loudon. They were awarded a trip to attend the Southwestern Snow and Ice Conference in Greeley, Colorado and participated in the National Snow Plow Rally. This was the second consecutive year this team has participated in the national event.

Dartmouth College participated with the Town of Hanover in a joint venture installing new turn of the century lights on public streets in the campus area.

### BUILDINGS AND GROUNDS:

Phase I renovations to the Public Works Facility were completed. This gave the department a state of the art repair facility for all town vehicles and equipment. Plans were completed for Phase II, which includes the offices and living quarters for Public Works personnel. This work is planned for the 95-96 budget year.

The Municipal Building received a new coat of paint on its interior. The Etna Library furnace was replaced. Emergency and exit lighting was upgraded in all public buildings.

Cold Regions lab assisted the town with designing of a second roof on the Police Facility. Since the installation of this roof almost all of the icing problem has been alleviated.

The Fanin/Lehner Preservation Consultants, Hanover Conservation Commission Cemetery Committee and the Public Works Grounds Division continued their stone restoration efforts in Hanover's cemeteries. Other cemetery improvements included over laying approximately 1/3 of the roadway in Pine Knoll Cemetery.

The department planted 80 new trees on streets and town properties, pruned more than 130 existing trees and planted more than 3,500 bulbs in town gardens. The Town of Hanover was nationally recognized as a "Tree City USA" by the National Arbor Day Foundation in Nebraska. This is the 16th consecutive year that the town has received this award.

The Etna Library and Mink Brook Bridge on Great Hollow Road have been approved by the State to be on the Historic Register. Federal approval is still being sought.

#### HIGHWAYS AND BRIDGES:

This Department is responsible for maintaining almost 100 miles of roadway each year. Approximately 1/3 is gravel roads, 1/3 rural roads, and 1/3 paved streets. Specific programs have been developed for each type of roadway.

The Rural Paving Program continued with paving of the Hanover Center Roadway from Lower Dogford Road to the Hanover/Lyme town line. The Street Overlay Program included Austin Avenue, North and South Balch Street, Buell Street, Chase and Conant Road, Lebanon Street from Crosby to Park Street, Lewin Road, McDonald Drive, Morrison, Parkway, Rand Road, Reservoir Road, River Ridge Road, and Tyler Road. Approximately 7,000 tons of asphalt were required for both the Overlay and Rural Paving Programs.

The Town has developed an annual bridge cleaning and sealing program. Bridges included in the program for 94-95 were: one on Great Hollow Road, three on Ruddsboro Road, and one on Hanover Center, Goose Pond and Sausville Road.

#### SIDEWALKS:

Phase V of the Main Street Revitalization Program was completed. This included the section of sidewalk from the Municipal Building to Maple Street.

#### SEWER LINE MAINTENANCE:

The Sewer Line Crew rebuilt and reset over 55 manhole covers in anticipation of asphalt overlays. This crew also reconstructed approximately 500' of sewer line between Rip Road and Balch Hill Lane. Rehabilitation of approximately 300' of sewer line on Buell Street was also completed.

## EQUIPMENT MAINTENANCE:

The Equipment Maintenance Department is responsible for maintaining all town vehicles and equipment.

A new Parts Purchasing Technician position was created for this department and includes all record keeping and computerized tracking of equipment performance.

Equipment purchased for this year included a replacement pickup truck for the Sewer Line Maintenance crew, a 10 year replacement of a one ton dump truck for the Grounds Department and a 10 year replacement of a large dump truck for the Highway Department.

## WASTEWATER TREATMENT PLANT

- Treated 500 million gallons yearly of waste water or (1.4 million gallons daily)
- Treated 190,000 gallons of septage
- Removed and landfilled more than 65 tons of grit and screenings
- Produced 1,500 cubic yards of biosolids for land application
- Produced 3,600,000 cubic feet of methane, which was used for heat

Pump Station #2, which was 30 years old, was replaced with a new type of system which eliminates confined space procedures. Alarm systems were installed on two of the newer pump stations. These alarm systems are monitored by the Police Dispatch Center for early warning of power failure or high wet well levels.



## ARCHIVES BOARD

The Hanover Town Archives Board met twice in 1995. No additional work was put into processing the early town records, deciding to await results of a third request to secure funding from the National Historic Publications and Records Commission (NHPRC) for use to assist in the organizing of records. A grant proposal will be ready to be submitted to NHPRC in January 1996. Even though funding was denied in June 1995 the town was strongly encouraged by NHPRC to apply again.

The purpose of the funding is two-fold, to set up a records management program for the town records and to create easier access to records for research use. Specific activities of the funding will be to prepare a procedures manual for records management (disposal, transfer, and storage), to arrange and properly house the records, and to create cataloging records according to national guidelines for downloading for local and national online systems.

The New Hampshire State Historical Records Advisory Board has given the project its approval and encouragement. Dartmouth College Special Collections in Baker Library reports continued regular use of the records, which encompass over 275 cubic feet - ----- and growing.

## DISABLED ACCESSIBILITY ADVISORY COMMITTEE

The Disabled Accessibility Advisory Committee has continued its role as a source of information and advice regarding disability issues. Our primary area of expertise has been in the area of physical access to the various structures within the Town of Hanover. We have been able to assist many businesses and the Planning Board by reviewing the design of structures to ensure accessibility.

We are concerned that residents and visitors to Hanover be made aware of the degree of accessibility of businesses and services. As an aid to this the Committee has developed a brochure listing the businesses and services in town. The brochure is available in the Municipal Building, at local banks and at several businesses in Town. This brochure underwent a revision in the winter of 1995. Currently this brochure is also available electronically via the Town of Hanover Homepage on the Internet. This new format allows updating without reprinting the brochure.

The Committee has also been working with the Howe Library staff to recommend literature to be added to the Howe Library collection. The selections relate to a variety of topics of interest to people with disabilities or others who would like to get a better understanding of disability issues.

Access is not limited only to getting in and out of buildings, but also includes the ability of all people to participate in all activities. The Committee would like to continue to promote this philosophy within our Town.

#### CONSERVATION COMMISSION

Conservation Commission activity involves advising other town committees, monitoring conservation easements, and promoting appropriate use of the town's natural resources including the town's trails and forests.

The Conservation Commission advises the Zoning Board, Selectmen, Planning Board, and the State Wetlands Board regarding the utilization and protection of resources affected by activities such as building, road construction, and timber harvesting. This often involves the balance of appropriate concern for the rights of property owners and abutters with the long term needs of the community.

Several additional specific projects have been completed or implemented in the past year. In preparation for the revised Master Plan, the Commission worked with members of the Planning Board and the Selectmen to complete an update of the inventory of Hanover's natural resources. The Commission continues its annual monitoring of the easements the town obtained with funds from the State Land Conservation Investment Program (LCIP). LCIP signs have been posted on these properties. Also, the new blue and white trail and natural preserve signs have been placed in the relevant areas. A plan to prioritize and begin repairing some of the Class VI highways was completed and work should begin in the Spring. The forest management plan approved for the town owned forests is also being implemented.

The Conservation Commission has thus been quite active and appreciates the suggestions and concerns expressed by members of the Hanover community. This information has been helpful in our work and we continue to welcome your opinions and involvement in the future.

#### HANOVER FINANCE COMMITTEE

The Hanover Finance Committee has voted to support the Town of Hanover Budget for 1996-97 as adopted by the Board of Selectmen.

The Committee would like to commend Cliff Vermilya and the Department Heads for their clear presentation of the budget and their cooperation in submitting a budget that recognizes the needs of the taxpayers while continuing and improving the high level of service to the community.



## RECYCLING COMMITTEE

The Hanover Recycles! curbside program is operating smoothly and, incidentally, growing. Last year on this page, the Recycling Committee stated "The only items (formerly accepted at our Saturday drop-offs) we will not be accepting at curbside is corrugated cardboard." We are very pleased to report that, beginning in August, 1995, corrugated cardboard has become part of the curbside program.

The Recycling Committee continues to hold scrap metal collections twice a year, in May and September, at the corner of East South and South College Streets, diagonally across from the Howe Library. Watch for flyers and newspaper ads giving exact dates and times.

The annual Christmas tree recycling event was held in a new location this year, at the Town Garage. With the temperature hovering around 0 degrees, a crew composed of Public Works employees, Youth-in-Action volunteers, and Recycling Committee members processed just under 300 trees.

Another order for home composters was placed in February, 1996, bringing to 240 the total number of composters ordered since the beginning of the program in 1993.

See additional curbside recycling information on back cover.



## PARKING AND TRANSPORTATION ADVISORY BOARD

The Parking and Transportation Advisory Board (PTB) serves as an advisory group to the Selectmen on matters relating to parking, traffic congestion, and other transportation related activities in the Town. Membership includes representatives from the public, the College, the DHMC, the business community, the Planning Board and the Code Administrator's office. The Board meets monthly, and public participation is welcome.

Activities over the past year continued to focus on the long term parking needs in the Central Business District (CBD), developing a strategy to better meet the parking needs of both employees and visitors, and providing specific recommendations to the Selectmen. At the same time the Board was alert to implementing small changes to the system to better serve both the public and employees in the downtown area. Significant progress was made in both areas.

The upgrade of the Municipal Parking Lot and its conversion to a managed facility was the subject of considerable discussion by the Board. A contract was let with Resource Systems Group to prepare an initial plan for the modified lot and prepare a cost estimate for the conversion. The result was a plan to materially modify the layout of the Municipal Lot and to upgrade lighting and landscaping, provide pedestrian sidewalks, designate loading zones for deliveries, and materially improve traffic flow in the lot. The objective would be to provide a more street-like atmosphere with raised sidewalks, granite curbs, and amenities following the pattern incorporated into the recent Main Street improvements. As an added benefit the total number of parking spaces would be increased by approximately ten percent. Current plans anticipate reconstruction of the Municipal Lot in the summer of 1997.

In addition, a number of steps were taken to increase the number of metered spaces in the Central Business District and to better tailor the system to the needs of the community. A total of nineteen 3-hour meters were added in the Baxter Lot off of South College Street. These spaces had previously been dedicated to rental parking. In the Marshall Lot an additional ten spaces, bringing the total to thirty, were converted from three hour meters to ten hour meters for use by downtown employees. Recognizing the need to provide shoppers greater flexibility the sixteen 2-hour spaces in the HSD Lot behind Manchester's were converted from two hour meters to three hour meters.

During the past year has been the increased use of public transportation in Hanover. The Parking Fund subsidizes Advance Transit and the Free Fare Zone with the objective of reducing traffic and the demand on the limited parking resources in the Central Business District. Ridership in Hanover has increased by more than 25% from 1994 to 1995. This represents a very real reduction in traffic and congestion in the downtown area.

## HANOVER IMPROVEMENT SOCIETY CORPORATION

The Hanover Improvement Society and the Town have been cooperating on projects to improve the Town and the quality of life of its citizenry since 1922.

In 1995, we celebrated, together, the 60th Anniversary of the opening of the "town swimmin' hole" at **Storrs Pond** with a gala picnic featuring the Oompahs and Mahs Band, clowns, jugglers, a giant picnic and birthday cake for all. Over 900 attended the event, which also recognized the 60th anniversary of the inauguration of the Sid Hazelton Instructional Swimming Program. During the past sixty years, the program, started by "Papa" Syd and a handful of volunteer instructors in 1935, has taught thousands of Hanover children swimming and water-safety skills.

Today, Storrs Pond is operated by the Improvement Society as a first-class recreation area with swimming and tennis, camping, picnicking and hiking facilities for all Hanover citizens.

**The James W. Champion, III Rink**, another Improvement Society venture, provides recreational skating to hockey players and figure skaters throughout the Upper Valley from its location next to the Sachem Village playing fields. Thanks to the generous support of many, the Rink began its 1995-96 season with new dasher boards, spectator heaters, and an energy efficient ceiling. A \$115,000 capital campaign, completed successfully during the year, enables the Rink to continue as a unique Upper Valley facility which serves as "home ice" to Hanover "Marauder" and Lebanon "Raider" ice hockey teams, the youth hockey organizations from both Hanover and Lebanon. The rink is also a primary training facility for the figure skaters of The Skating Club at Dartmouth.

**The Nugget Theatre ("Twin Cinemas")** enters its 80th year of service to the community on September 13, 1996, and a suitable celebration is being planned. (Since 1922 all net proceeds from the Nugget have been used for the benefit of the Town and its citizens.)

**"Good Works":** The Improvement Society once again in 1995, contributed significantly to the development and maintenance of the Town's magnificent flower gardens, in cooperation with the Hanover Garden Club and under the direct supervision of Bill Desch of the Public Works Department. H.I.S., in cooperation with Dartmouth College, again funded the maintenance of Occom Pond as a family outdoor skating facility (whenever Mother Nature permitted it!).

In 1995, the Improvement Society was reorganized as a 501(C)3 corporation, qualified to receive tax-deductible contributions. Those interested in supporting this not-for-profit venture, dedicated to improving life in Hanover, are

encouraged to seek further information. Please write to the H.I.S. Offices at P.O. Box 106, Hanover, NH, call (603) 643-2408, or visit the Business Office on Main Street (above the Nugget lobby) to find out more about the mission of the Hanover Improvement Society Corporation.

#### ADVANCE TRANSIT

People have reacted favorably to bus schedule revisions implemented at the end of August. Average daily boardings in Hanover have risen from 170 in September to over 250 in January. Throughout the Upper Valley over 640 passenger trips are made daily. Several bright new buses were placed in service early in the year. By July, 1996 all buses in service will be new or relatively new and the fleet will be 100% accessible. Bus schedules are available at a number of locations throughout town including town offices. Schedules and schedule holders are available to any business that requests them. Call 1-802-295-1824.

If you don't live near a bus route, but would like to join a carpool, Advance Transit also offers Upper Valley Rideshare. Call the number listed above for more information about this free service.

Please remember that if you begin and end your bus trip in the area between the Medical School near Downtown Hanover and Downtown Lebanon, including Thompson Lot and DHMC, the ride is free. This is possible due to the generous support of the Free Zone sponsors, Town of Hanover, City of Lebanon, Dartmouth College and Medical School, and Dartmouth Hitchcock Medical Center.

Start saving money today by lowering your transportation costs. Help reduce traffic congestion and stop worrying about parking. Try Advance Transit today!

## COMMUNITY ACCESS TELEVISION/6

CATV/6, now beginning its fourth full year of operation, has experienced a busy and productive 12 months since the 1995 Town Meeting. The table below reflects the categories of programs broadcast during 1995:

<u>Program Type</u>	<u>Shows Broadcast</u>
Politics	127
Town/School/Govt.	96
Education	89
Sports	85
Religion	82
General Interest	84
Foreign Language	48
Dartmouth College	40
Health Issues	33
Music	25
History	18
Art	10
Business	5

Sixty-four percent of the programs listed above were originated locally. During 1995 the CATV/6 staff trained 62 new Producers. Training sessions at the studio are held six times a year.

## UPPER VALLEY RIVER SUBCOMMITTEE

The Upper Valley River Subcommittee of the Connecticut River Joint Commissions has met monthly to work on its river corridor management plan and to advise the states of New Hampshire and Vermont, the federal government, and the Joint Commissions on local matters affecting the River.

Education and enforcement are emerging as the primary needs for the Upper Valley River Subcommittee. Our inquiry into water quality has led us to draw state and federal attention to concerns about combined sewer overflows in Lebanon, leachate from the Ompompanoosuc copper mines, and bank erosion. Our concern for the potential impacts of boat wakes and water level manipulation upon riverbanks has led us to look carefully at boat access and to work closely with New England Power Company. We think that citizens want and need to know more about how they can help, such as keeping their boat wakes low to avoid causing bank erosion and checking their boats to be sure they are not carrying milfoil or Zebra Mussels. We regret to report that Eurasian milfoil has been discovered on the river, at Hoyt's Landing, in Springfield, Vermont.

We have met with fisheries and wildlife biologists and other experts to learn more about the needs of these resources in our

area. The Connecticut River Macrosite, an area of especially rich and diverse habitat, is located along the river in our region. We agree that existing laws and wetland rules should be followed, and that good science should support all decision-making.

Our preliminary review of existing town plans and regulations of our region shows that strong language exists in most master plans but little has been incorporated into regulations.

The Subcommittee has been asked to comment on a number of permit applications. On a permit to close Lebanon's unlined landfill and create a riprapped swale to direct stormwater into the river, we asked for alternatives for the runoff. For work on a historic bridge in Lyme, we noted the exceptional fishing in the area and questioned whether dredged sediments should be deposited on the steep banks next to the bridge, as proposed. We also urged DOT to routinely consult with the natural heritage inventory program early in its project planning. On an indirect discharge permit for the Bradford High School, we commended the VT agency for ensuring regular evaluation of system's performance. Finally, we recommended approval of a vegetative bank stabilization project in Orford, where streamside plantings could complement good wildlife habitat in a nearby setback, and of two small seasonal docks in Lyme.

The Upper Valley River Subcommittee, formed in January, 1993 under the NH Rivers Management and Protection Act, includes riverfront towns from Piermont to Lebanon, New Hampshire and Bradford to Hartford, Vermont, and by law, members who represent local government, local business, agriculture, recreation, conservation, and riverfront landowners. The Subcommittee is advisory and has no regulatory powers. All meetings are open to the public and take place on the third Monday of each month from 7 to 9 p.m. at the Lyme Town Office. Citizens are encouraged to attend and contribute their ideas. If you wish to serve on the Subcommittee, please contact the Selectmen.

## EXECUTIVE COUNCILOR

As Executive Councilor for District One, it is a privilege to communicate with the citizens of this town and area which are a part of District One of 98 Towns and 4 Cities.

The Governor and Executive Council are required by law to nominate and confirm dozens of citizens to various volunteer boards and commissions. If anyone is interested in serving, they should forward their resume to Governor Merrill or my office at the State House. A list of these boards and commissions may be obtained by calling my State House Office at 271-3632.

The year ahead will prove challenging in the area of town, county and state administration of the recently passed House Bill 32 which reorganizes most of the Health and Human Services Department. I have asked Health and Human Services Commissioner Terry Morton to appoint at least 15-20 people from each county to act as advisers to this office. If any of you are interested in serving, please call his office direct 1-800-852-3345 ext. 4331 or send him a note at his office on Hazen Drive, Concord, NH 03301 expressing your interest.

There is still about \$270,000 waiting to be matched by local dollars in the Economic Development Matching Grant Program and \$275,000 waiting to be matched in the Joint Tourist Promotional Program. Both of these programs can be accessed by calling 271-2411. Some 9 million dollars is waiting at the Office of State Planning (tel. no. 271-2155) in the Community Development Block Grant Program. A town, county, regional economical development council or other regional group is eligible to apply.

The Governor's Advisory Commission on Intermodal Transportation has submitted our recommendation to the Governor on various projects submitted to us by towns and regional planning commissions. It is now up to the Governor to submit his recommendations to the House and Senate by February 15, 1996 and then it's up to those two bodies of state government as to the final deposition of the plan. Hopefully, we'll be able to keep in good repair the transportation system we've got.

Advice and technical assistance is available in State Government to citizens, businesses and local municipalities. The Office of Industrial Development has a very attractive brochure listing technical, financial and community resources available for the asking by calling 271-2411.

Should my office be of help in matters relating to the Executive Branch, please know that I welcome the opportunity to respond.

Raymond S. Burton  
State House, Room 207, Concord, NH 03301  
Office - 603-271-3632 Home - 603-747-3662

## GRAFTON COUNTY COMMISSIONERS' REPORT

The Grafton County Board of Commissioners is pleased to present the following reports and financial statements.

During FY 1995, funds received exceeded the budget by \$163,615.52 for a total of \$14,981,914.52 in actual County revenues. This was primarily due to the receipt of Medicaid Proportionate Share Payment, given by the Federal Government to partially offset the cost of serving a disproportionate share of Medicaid recipients at the County Nursing Home.

Actual expenditures totaled \$14,598,041.22 which was \$220,257.78 less than had been budgeted. This includes \$378,525 paid to the State of New Hampshire to enable the County to receive \$757,050 in Medicaid Proportionate Share Payment, for a net receipt of \$378,525 which was used by the County to start a Nursing Home Capital Reserve Account in the amount of \$200,000 and the balance going to surplus to help reduce the amount to be raised by County taxes. Expenditures for Medical Referee, Dispatch Center, Grafton County Conservation District, and Outside Counsel were all a little overexpended based on what was budgeted, but all other County departments were well under their budgeted amounts.

The bottom line for FY 1995 showed that revenues exceeded expenditures by \$383,873.30 leaving the County in a sound financial position at the end of its fiscal year. The Commissioners feel extremely proud of this financial picture, which exemplifies good management by all County department heads, both elected and appointed.

Grafton County experienced some major changes during FY 1995, some of which were the retirement of Douglas "Bum" Bigelow who served the County with forty-four years of dedicated, loyal service. The Commissioners would also like to take the opportunity to thank former Commissioner Betty Jo Taffe for her years of dedicated service to the citizens and employees of Grafton County. The Commissioners would also like to extend their thanks to Joanne Mann for doing an excellent job as Acting Administrator of the Nursing Home through November of 1994. At that time, Mr. John Will came on board as the Nursing Home Administrator. Last, but not least, we would like to welcome our newest Commissioner, Mr. Steve Panagoulis, Vice-Chairman, Grafton County Board of Commissioners, District 3. Commissioner Panagoulis brings a great deal of knowledge and sound judgment to the Board. We feel Commissioner Panagoulis is a great asset to the citizens and employees of Grafton County.

FY 1995 was another busy year for the Department of Corrections, Admissions were up, although inmate days decreased slightly. The Electronic Monitoring Program continues to grow, and appears to be an excellent form of alternative sentencing, and now has expanded to include the Drug Freedom Program which is



funded through a grant from the Attorney General's Office.

The Grafton County Nursing Home has seen changes during the past year in the following areas: computer hardware upgrade, and adding a new part-time dietary aide to help serve meals. In May, Cheryl Ridley, RN, became our New Director of Nursing, our census continues to grow, and our Staff Development Coordinator has implemented a "Quality Assurance" program in-house.

The Commissioners are extremely proud of the Whole Village Family Resource Center project, which continues on track, and hopefully will be completed by the end of the next fiscal year.

The County Treasurer did an excellent job investing County funds, and exceeded the budgeted interest revenue figure by \$55,177.78. The new County Attorney has done an excellent job in his office, and the number of backlog cases has been reduced. Our Sheriff's Department and Dispatch Center continue to increase with activity. Carol Elliott, Register of Deeds, and her staff continue to do an excellent job and to generate a great deal of revenue for the County and the State of New Hampshire.

For FY 1995, the Commissioners concluded with preparation of the FY 1996 County Budget, which was adopted by the County Legislative Delegation in late June.

The Grafton County Board of Commissioners holds regular weekly meetings at the County Administration Building on Route 10 just north of the County Courthouse in North Haverhill, with periodic tours of the Nursing Home, Department of Corrections, County Farm, and Courthouse. The Commissioners also attend monthly meetings of the Grafton County Executive Committee. All meetings are public, with interested citizens and members of the press encouraged to attend. Call the Commissioners' Office at 787-6941 to confirm date, time and schedule.

In closing, we wish to express our appreciation to all staff members, elected officials, other agency personnel, and the public for their efforts in serving the citizens of Grafton County.

GRAFTON COUNTY COMMISSIONERS  
Barbara B. Hill, Chairman (District  
1)  
Steve Panagoulis, Vice Chairman  
(District 3)  
Raymond S. Burton, Clerk (District  
2)

## GRAFTON COUNTY SENIOR CITIZENS COUNCIL

The Board of Directors and staff of Grafton County Senior Citizens Council, Inc. work throughout the year to enhance the health and independence of our older citizens and to assist them to remain independent in their own homes and communities for as long as possible. Through eight locations throughout the County, including Plymouth, Bristol, Canaan, Lebanon, Orford, Haverhill, Littleton and Lincoln, older adults and their families are able to obtain services such as home delivered meals, senior dining room programs, transportation, social work services, information and referral, health and educational programs, adult day care, recreation and opportunities to be of service to the community through volunteering.

During 1995, 246 residents of Hanover were able to make use of one or more of GCSCC's programs. These older adults enjoyed balanced meals in the company of friends in a senior dining room, benefitted from hot, nourishing meals delivered to their homes by caring volunteers, were transported to health care providers or other community resources by our lift-equipped buses, and found opportunities to put their talent and skills to work for a better community through volunteer service.

GCSCC very much appreciates the support of the Hanover community for services which enhance the independence and dignity of our older citizens and assists them to meet the challenges of aging in place.

### Statistics for the Town of Hanover

October 1, 1994 to September 30, 1995

During this fiscal year, GCSCC served 246 Hanover residents (out of 1,196 residents over 60, 1990 Census).

<u>Services</u>	<u>Type of Service</u>	<u>Units of Service</u>	<u>Unit Cost</u>	<u>Total Cost</u>
Congregate/Home				
Delivered	Meals	5,700	\$ 4.33	\$ 24,681.00
Transportation	Trips	727	\$ 5.46	\$ 3,969.42
Adult Day				
Service	Hours	2,546	\$ 2.71	\$ 6,899.66
Social Services	1/2 Hrs.	105	\$11.90	\$ 1,249.50
Chore/Home Repair		64	n/a	
Activities		373	n/a	

Number of Hanover volunteers: 33.

Number of volunteer hours: 745.

GCSCC mails out newsletters to approximately 332 Hanover addresses.

GCSCC cost to provide services for Hanover residents only	\$ 36,799.58
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Requested and received for Senior Services for 1995	\$ 7,577.00
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Request for Senior Services for 1996	\$ 7,577.00
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#### HEADREST

In 1995 Headrest realized twenty-five years of service to the Upper Valley. A comprehensive alcohol and drug treatment facility serving low income people, we offer drug and alcohol counseling and education to adults and teens, and consultation and referral to families affected by substance abuse. Our alcohol crisis intervention program allows for overnight lodging, non-medical detox, assessment, and treatment referral.

Headrest's Shelter Program offers temporary emergency lodging to homeless people referred by local police, hospitals, churches, and mental health centers, as well as transitional shelter for those folks returning to the mainstream from residential treatment programs.

Trained Hotline workers with hundreds of resources at hand have been unceasingly available since 1971 to inform, educate and empower individuals and families to improve the quality of their lives. Understanding, non-judgmental staff and volunteers listen carefully, lending emotional support, information and referral to callers 24-hours a day (448-4400). These special folks have expertise in handling crises involving the use of alcohol and drugs. Headrest is certified by the American Association of Suicidology.

In addition to Headrest's local (448-HELP) and toll-free Teen Hotline (800/639-6095), education/prevention programs such as Teens Taking Charge For a World Without Aids, Peer Outreach, and H.O.P.E.S., an alcohol education group, are available to youth, parents, and educators.

Last year, Hanover residents received more than thirty hours of Alcohol and Drug Abuse Counseling and Education, eight Hanover Teens participated in our Teens Taking Charge and Peer Outreach weekends, and more than three hundred calls from Hanover residents were answered by our Hotline.

As Headrest celebrates its twenty-fifth anniversary, 1996 brings with it the specter of cutbacks in funding for social services at state and federal levels, while greater individual

economic concerns create increasing demand for Headrest services. We wish to thank the residents of Hanover for their ongoing support.

# **Headrest Hotline Statistics for the Period 12/01/94 to 11/30/95**

<b>Issues</b>	<b>Hanover</b>
Abuse: Not Child, Elder or Sexual	4
Aids	12
Alcohol	41
Child Abuse	9
Codependency	33
Collaboration With Another Agency	41
Counseling Request/Referral	27
Death/Dying	3
Drugs: Other Than Alcohol	25
Eating Disorders	7
Elder Abuse	5
Family Members Concerns, Misc.	91
Family Violence	2
Financial Assistance/Referral	7
Gay & Lesbian Concerns	20
Handicapped	1
Health: Non-Medical Concerns	4
Homelessness	5
Housing Concerns	6
Information	116
Jobs/Unemployment	16
Illegal: Trouble With the Law	20
Legal Concerns: Non-Illegal	24
Lodger Contact: At Headrest	8
Lodger Checked Into Headrest	3
Lodging Denied: Inappropriate	17
Lodging Denied: Headrest Full	13
Lodging Inquiry	26
Medical Concern	12
Mental Illness	21
Natural Disaster	1
Other/Miscellaneous	158
Rape	2
Relationships: Non-Codependent	59
Referral to Resource	161
Sexual Abuse	7
Sexuality Issue: Not Abuse	9
Suicide Issue	7
Listening Only	139
Teen Caller	47
Twelve Step Info	55
Violent Actions	11
<hr/>	
Total Number of Issues	302
Total Number of Hanover Contacts	302

Headrest  
PO Box 221  
14 Church Street  
Lebanon, NH 03766

Office: 603-448-4872  
Hotline: 603-448-4400  
Teenline: 603-639-6095

#### HOSPICE VNH

Hospice VNH is a voluntary, community-based human service organization which addresses issues of life-threatening illness, death and bereavement. Our emphasis is on caring; we encourage ourselves and others to attend to the wholeness of each person and to affirm as well as support one another - caregivers and clients alike - in the spirit of love. Services include: direct patient/family care; volunteer, professional and community education; patient/family advocacy; case management; and influence in the development of public policy. The work of volunteers in the delivery of patient/family care is the mainstay of our Hospice services.

Our major sources of income are from memorial gifts, individual donations, and town support. We gratefully acknowledge the support we have received from Hanover in the past, and hope you will continue to support our services.

From January 1 through December 31, 1995, Hospice served 392 patient/families in our various areas of service, of which 19 were from Hanover and Etna.

On January 1, 1995, Hospice of the Upper Valley, Inc. merged with the Visiting Nurse Alliance of Vermont and New Hampshire, Inc. to provide a higher quality of care to the residents of the Upper Valley.

In 1994, a total of 152 patient/family units received Hospice nursing assessment and consultation, volunteer assistance with routine tasks or respite care in home, hospital, or nursing home. 274 families received support and guidance in their grief through our support groups for bereaved children and ongoing adult support groups.

Hospice VNH services are available in Upper Valley towns, including: Canaan, Dorchester, Enfield, Grafton, Hanover, Lebanon, Lyme, Orange, Orford, Piermont, Plainfield, Warren and Wentworth in New Hampshire; and Barnard, Bradford, Bridgewater, Corinth, Fairlee, Hartford, Hartland, Newbury, Norwich, Plymouth, Pomfret, Reading, Thetford, Topsham, Vershire, West Fairlee, West Windsor, Windsor, and Woodstock in Vermont.

Marie Kirn  
Executive Director

# LISTEN

LISTEN provides a wide range of self-help and family services to people throughout the Upper Valley. LISTEN works with Tri-County Community Action Program, which is funded directly by the Town of Hanover. In 1995, LISTEN provided the following services to Hanover residents:

<u>Service Provided</u>	<u>Individuals Served</u>	<u>Dollar Value</u> (grants & goods)
Economic Self-Help		
Fuel Assistance	36	\$ 6,300
Housing & Utility Asst.	3	
Food Pantry (5-7 days food)	3	150
Budget Counseling	6	
Emergency Financial Aid (special needs)	0	
 SUBTOTAL	 48	 \$ 6,450
 Family Programs (not directly funded by the Town)		
Holiday Baskets	6	360
(food, clothing, gifts)		
Summer Camp Placements	1	100
	<hr/>	<hr/>
TOTAL	55	\$ 6,910

In 1995-96 LISTEN undertook a major building improvement project for its headquarters located in Lebanon, New Hampshire. LISTEN is grateful for the private contributions from individuals and businesses in Hanover which supported both the building project and on-going programs. For more information about LISTEN programs call 448-4553.

## UPPER VALLEY HOUSEHOLD HAZARDOUS WASTE COMMITTEE

During 1995, the Upper Valley Household Hazardous Waste Committee, working with the Greater Upper Valley Solid Waste Management District (GUVSWMD) and the Town of Hartford, organized two regional household hazardous waste collections for Upper Valley communities. Close to 500 households, together with a small number of businesses and the SAU32 school district, attended the Fall collection in October, making it the most successful one to date.

The Committee recognizes the need for more frequent and permanent collections; however, the time involved in organizing and administering the regional collections is significant and is preventing the Committee from concentrating on the educational component of managing household hazardous waste. Consequently, the Upper Valley Lake Sunapee Regional Planning Commission (UVLSRPC), with whom the Committee contracts for staff support, will now organize and administer the regional collections. UVLSRPC is in the process of setting up four regional collections for 1996.

The Upper Valley Household Hazardous Waste Committee will continue to work with the Regional Planning Commission, the GUVSWMD and the Town of Hartford to educate residents regarding the proper disposal and reduction of household hazardous waste. The Committee is also working on finding ways to enable Upper Valley businesses to have more access to local collections.

The Upper Valley Household Hazardous Waste Committee is made up of volunteers from a number of Upper Valley towns. New members with energy and interest are encouraged to attend meetings and get involved. Please call the UVHHWC at 603-448-1680.

### The Upper Valley Household Hazardous Waste Committee:

Karen, Knetter, Chair	Hanover
Colin High, Vice Chair	Lyme
Charlotte Faulkner	Hanover
Alice Jackson	Hanover
Nan King	Hanover
Ruth Devany	Lebanon
Madeline Marchewka	Lebanon
Joyce Noll	Etna
Lili Paxson	White River Junction
Paul Wallace	Norwich
Delia Clark	Taftsville
Steve Buck	Town of Hartford
Sami Izzo	GUVSWMD
Shelley Hadfield, Staff	UVLSRPC

## UPPER VALLEY LAKE SUNAPEE REGIONAL PLANNING COMMISSION

The Upper Valley Lake Sunapee Regional Planning Commission (UVLSRPC) is a voluntary association of 31 towns, four Vermont and 27 New Hampshire communities. The Commission is concerned with the development of comprehensive plans for beneficial and balanced economic, environmental and social growth in the Region. It functions as a research, resource, and informational agency, and when appropriate, acts to obtain Federal, State and other approvals, grants-in-aid, loans and similar assistance for individual member towns and for the Region. The Commission provides technical assistance to member communities in the areas of planning (land use, transportation, water quality, etc.), mapping, community development, grantsmanship and grant administration. In addition, regional publications, such as our Regional Profile, regional studies, such as our Regional Transportation Plan, and regional projects, such as the Lake Sunapee Watershed Management Plan, are undertaken to the benefit of more than one community.

In the past year, services such as our Planning Board training series, and library which features maps, planning resources and US Census data, were available to all of our member communities. A complete list of services and regional projects which benefit our members follows the list of services provided directly to residents of Hanover.

In 1995, our work specifically for the Town of Hanover included:

- \* Provided census information to Hanover residents and businesses.
- \* Assisted Historical Society in planning for historical survey work.
- \* Provided copies of model regulations for sedimentation and erosion control, aquifer protection, shoreline protection and excavations to the Conservation Commission.
- \* Provided the White House with population and economic data in preparation for the Clinton visit to Hanover.
- \* Provided advice about prohibiting cul-de-sac streets; suggested alternatives.
- \* Gathered data about proposed Post Office facility in Etna and called attention to need for local planning and input on location decision in intergovernmental review.
- \* Assisted the Planning Board by providing a circuit-riding planner to help with plan reviews and drafting amendments to local land use controls.
- \* Developed a one-page economic data summary sheet for the Town.
- \* Supplied fourth order and higher stream inventory.
- \* Made completed National Register survey forms for Hanover properties available to Historical Society and Code Enforcement and Planning Offices.
- \* Conducted Planning Board procedures workshop.



- \* Provided administrative assistance to the Upper Valley Solid Waste Management District.

Our Commission looks forward to continuing to serve Hanover in the coming year.

Services which benefit all member communities:

- \* Consult and help residents of member communities as, and when, asked.
- \* Meet with state officials and agency representatives to influence policy and to help keep the Region an active participant in many ongoing programs. This includes activity with transportation, solid waste, economic development, and environmental regulatory agencies in both New Hampshire and Vermont.
- \* Maintain a library of regional data, maps and planning resources, and answer many requests for information.
- \* Use the Geographical Information System (GIS) to perform mapping and analyses for member towns.
- \* Assist the Upper Valley Solid Waste District in dealing with solid waste issues. Provide general staff support for the District.
- \* Provide administrative support for the Upper Valley Household Hazardous Waste Collection Program.
- \* Work in cooperation with the Sullivan County Economic Development Commission and the Green Mountain Economic Development Corporation.
- \* Sponsor local sessions of the NH Municipal Law Lecture Series.
- \* Provide technical assistance to Advance Transit.
- \* Use the Regional Transportation Advisory Committee to develop regional policies and recommendations for the Regional Transportation Plan.
- \* Provide data about our regional build out analysis which forecast the population and number of dwellings in the Region when totally built out.
- \* Revise and update the Regional Plan.
- \* Comply with applicable Vermont Act 200 requirements at the local, regional and state level, including participation in the Council of Regional Commissions.
- \* Participate in Vermont Act 250 reviews.
- \* Sponsor planning board training sessions in New Hampshire and Vermont.
- \* Work with Upper Valley Land Trust and the Society for the Protection of NH Forests to protect open space and conserve important parcels of land.
- \* Participate in and work with the Connecticut River Valley Resource Commission.
- \* Review land use controls and master plans, and suggest amendments.
- \* Update the Regional Profile, a compendium of information about the Region. Many businesses use this resource.
- \* Focus on the regional economy through our Economic Initiative Project.

# VISITING NURSE ALLIANCE OF VERMONT AND NEW HAMPSHIRE

We are grateful for the continued support of the town in helping us meet the home care and hospice needs of uninsured persons in Hanover. All services are provided in collaboration with hospital discharge planners and/or with the attending physician and are available to persons of all ages and all economic means. Our VNA staff working out of the Lebanon Branch office provide skilled services for people who may have had recent surgery, may be recovering from an acute illness or disability or may have long term care needs or who may need supportive care and symptom control services during a terminal illness.

While the majority of services are covered by Medicare, Medicaid and commercial insurance, the town funds are critical in helping to support home care and hospice for people without insurance, inadequate insurance or the ability to pay for services. Town funds also help to subsidize blood pressure and screening clinics, foot clinics and flu clinics in the town. This past year, the VNA incurred a financial loss due to exceeding the subsidy available for the growing numbers of uninsured persons. We are terribly concerned about the pending changes in Medicare and Medicaid and the impact on home care and hospice services. At a time when there are pressures to reduce hospital stays and freeze nursing home beds, it would seem logical that resources would be shifted to home care and hospice programs.

The following services were provided in the Town of Hanover:

## Visits - 7/1/94 - 6/30/95

Nursing	2,489
Physical Therapy	557
Speech Pathology	3
Occupational Therapy	118
Social Services	47
Home Health Aide	3,043
Homemaker	<u>420</u>

Total Visits 6,677

Hospice of the Upper Valley Volunteer Program:

Volunteers: Hours	874 hours
Volunteers: Families Served	19 families
Bereavement Support: Families Served	23 families

Blood Pressure Screening and Foot

Clinics - Attendance:	277 persons
Flu Clinics 1994:	310 persons
Child Health Services:	10 families served
MCH Home Visits:	13 Visits

WIC:

47 Clinic Visits

Elizabeth J. Davis, RN, MPH  
Chief Executive Officer

#### WISE

WISE provides crisis services FREE to clients. No one is ever turned away. WISE is the only agency of its kind in the Upper Valley which provides crisis services 24 hours, 365 days per year. Many people we work with would have no where else to turn for legal advocacy, counseling or other emergency assistance if WISE services were not available.

Our revised mission statement reflects the current efforts and goals of WISE:

WISE empowers victims of domestic and sexual violence to become safe and self-reliant through crisis intervention and support services. WISE advances social justice through community education, training, and public policy.

The Domestic Violence Program provides services to educate women, men, children and teens of the Upper Valley that violence does not have to be part of their lives. WISE assisted 33 battered women and their children from Hanover last year. Through the Sexual Assault Program, 32 Hanover survivors of sexual assault received help at WISE.

In the past year our client numbers increased 40% overall, which includes a sixty percent increase in our sexual assault program. We attribute part of this growth to our Youth Awareness Program. WISE provided 105 school and college presentations this past year on topics such as dating violence, sexual harassment, sexual assault and healthy relationships. WISE feels strongly about reaching this age group as one out of ten teens experiences violence in a dating relationship before the age of 20.

The number of clients shown does not reflect the multiple hour and variety of services provided to support our clients. Services may include: counseling, finding a safehome, helping to obtain restraining orders, providing transportation, support groups, and advocating on their behalf with the medical, court, welfare, and housing systems. WISE also provided non-crisis services such as helping with job problems, finding legal or medical advice to over 1,100 women.

The main reason WISE can do so much with limited financial resources is because of our dedicated volunteers: covering the hotline, helping with public presentations, office assistance, and fund raising. Every dollar Hanover provides WISE is multiplied three times by the contributions of volunteers. WISE volunteers donated a total of 9,519 hours from July '94 to June

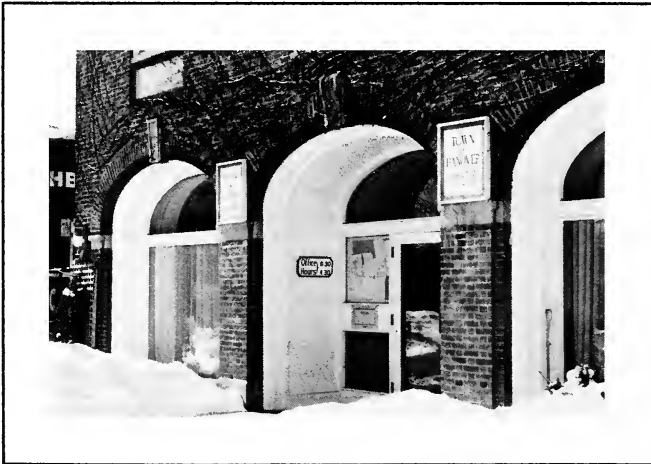
WISE was not successful in obtaining the HUD grant this year for our Transitional Housing Project. We are exploring other options such as establishing some leased apartments to support women in our community.

#### YOUTH-IN-ACTION

Youth-in-Action's mission statement is: To reach as many high school students as possible giving them a diversity of opportunities to experience involvement in community service. We have had a most successful year of doing just that. Student and adult volunteers have been able to provide a great deal of service to the citizens of the Upper Valley in partnership with many of the established non-profit and environmental agencies and with our own YIA service projects.

Students supplied the energetic and enthusiastic work force for many of our traditional local events such as the Dickens Celebration, Christmas tree chipping, Norwich Fair, Hanover High's Blood Drive, Halloween Haunted House, Co-op food drive for the Haven, Habitat for Humanity, and Up for Grabs to name just a few. We also continued to develop many of our own service projects for the benefit of senior citizens, young children, the economically disadvantaged and the environment.

As Hanover High senior Maria Dantos says, "I think YIA will be a way to give back to the community. It is a way to keep involved and to know what is going on in the community." Our student volunteers are discovering their capacity to care for others. They are making a difference in the Upper Valley and in the lives of the adults who work side by side with them.



# PERSONNEL LISTING

Employment Year

## Administration

Winona Tyler, Deputy Town Clerk	1975
Jean Ulman, Admin. Asst/Human Resources Admin.	1982
Deborah Franklin, Public Service Assistant	1982
Betty Messer, Public Service Assistant	1983
Madalyn Sprague, Accountant/Information Specialist	1983
Clifford Vermilya, Town Manager	1983*
Patricia Hill, Deputy Tax Collector	1986
Teresa Barrett, Executive Secretary	1987
Phyllis Lemay, Accounting Clerk	1988
Donald Munro, Principal Assessor	1989
Gail Schaal, Senior Center Coordinator	1990
B. Michael Gilbar, Director Of Finance	1993
Sue Bragg Romano, Public Service Assistant	1994

\* Resigned 03/01/96

## Code Department

Frank Barrett, Jr., Code Administrator	1990
Dian Taylor, Secretary II	1991
Susan Beliveau, Secretary II	1995

## Fire Department

Michel Whitcomb, Fire Captain	1969
Roger Bradley, Fire Chief	1969
Robert Burns, Certified Fire/Ambulance Attendant	1971
Roger Barnes, Certified Fire/Ambulance Attendant	1971
Richard Hatch, Certified Fire/Ambulance Attendant	1974
Jon Whitcomb, Fire Captain	1974
Jeryl Frankenfield, Certified Fire/Ambulance Attendant	1974
Michael Clark, Fire Captain	1975
Timothy Bent, Certified Fire/Ambulance Attendant	1975
Michael Doolan, Fire Captain	1975
David Goodrich, Certified Fire/Ambulance Attendant	1978
Christopher Broderick, Certified Fire/Ambulance Attendant	1986
David Hautaniemi, Certified Fire/Ambulance Attendant	1987
Michael Hinsley, Certified Fire/Ambulance Attendant	1987
James Belanger, Certified Fire/Ambulance Attendant	1991
Michael Hanchett, Certified Fire/Ambulance Attendant	1992
Judith Stevens, Secretary II	1994
Bertram Hennessy, Certified Fire/Ambulance Attendant	1994

## Libraries

Mary Soderberg, Circulation Supervisor	1976
Peggy Hyde, Assistant Library Director	1980
Mary Gould, Coordinator Public Service	1981
Charlotte Bernini, Library Assistant II	1984
Ann Mercer, Library Assistant II	1985
Mary Hardy, Public Service Librarian	1987
Lucinda Varnum, Library Assistant I	1987
Janice Grady, Office Manager	1988
Patricia M. Hardenberg - Etna Librarian	1988
Natalie Urmson, Circulation Assistant I	1989
Joanne Blais, Children's Librarian	1992
Ellen Lynch, Library Assistant II	1992
Victoria Bedi, Technical Services Supervisor	1993
Joan Ridgeway, Circulation Assistant II	1993
Pamela Soren, Library Technical Service Assistant II	1994
Marlene McGonigle, Director Of Library Services - Howe Library	1994
Mary Ryan, Circulation Assistant II	1994

## Parks and Recreation Department

Henry Tenney, Recreation Director	1974
Christine Vitale, Assistant Recreation Director	1992

## Police Department

Nicholas Giaccone, Police Chief	1973
Gerald Macy, Patrol Officer	1978
Nancy Giaccone, Secretary II	1981
Christopher O'Connor, Captain	1985
Lawrence Ranslow, Sergeant	1987
Patrick O'Neill, Sergeant	1988
Betsy Smith, Secretary II	1988
Francis Moran, Sergeant, Detective Div.	1988
John Kapusta, Patrol Supervisor	1988
Drew Keith, Patrol Officer	1989
Darryl Zampieri, Patrol Officer	1989
Steven Read, Patrol Officer	1990
David Luther, Patrol Officer	1990
Michael Evans, Sergeant	1991
Richard Paulsen, Patrol Officer	1991
R. Graham Baynes, Jr, Police Patrol Officer	1994
James Steinmetz, Patrol Officer	1994
Shawn Dupuis, Patrol Officer	1994
Jeffrey Fleury, Patrol Officer	1995
Hayley Plourde, Patrol Officer	1995
Daniel Gillis, Patrol Officer	1995

#### Police Department - Dispatch Division

Kenneth Force, Emergency Services Coordinator	1977
Richard Bradley, Emergency Communications Dispatcher	1982
Lisa Camarra, Emergency Communications Dispatcher	1991
Randy Wagoner, Emergency Communications Dispatcher	1994
Christine Wagoner, Emergency Communications Disp.	1995

#### Police Department - Parking Division

Henry Leavitt, Parking Enforcement Supervisor	1984
Mark Caruso, Parking Control Technician	1987
Gail Melendy, Parking Control Clerk	1988
Christopher McEwen, Parking Control Technician	1992

#### Public Works - Buildings and Grounds Division

Allen Wheeler, Grounds Foreman	1971
William Follensbee, Driver/Laborer	1985
Richard Decamp, Maintenance Technician	1989
Robert Corrette, Driver/Laborer	1989
William Desch, Grounds Superintendent	1990

#### Public Works - Highway Division

Daniel Lahaye, Equipment Operator	1960
Bernard Huckins, Working Foreman	1962
Richard Hauger, Director Of Public Works	1970
Charles Bowdoin, Equipment Operator	1970
Alan Fullington, Equipment Operator	1972
Thomas Bircher, Working Foreman	1978
William Lancaster, Equipment Operator	1980
Bernard Hazlett, Equipment Operator	1982
William Tourville, Equipment Operator	1984
Rodney Forward, Equipment Operator	1986
Herbert Evans, Equipment Operator	1986
Todd Bragg, Mechanic	1988
Theresa Tyler, Secretary II	1990
Francis Austin, Equipment Foreman	1992
Roy Sanborn, Equipment Operator	1993
Paul Jordan, Stock Room Technician	1995
Keith Southworth, Asst. Dir. of PW & Highway Supt.	1995

#### Public Works - Sewer Line Maintenance Division

Michael Chase, Sewer Line Maintenance/Construction Foreman	1983
Leonard Bolduc, Equipment Operator	1986
Raymond Swift, Equipment Operator	1987

Public Works - Wastewater Treatment Plant

Don Elder, Chief Plant Operator	1969
Caryl Miller, Treatment Plant Skilled Laborer/ Operator	1978
Richard Kingston, Assistant Plant Operator	1979
William Mathieu, Treatment Plant Operator	1988
Steven Lornitzo, Treatment Plant Skilled Laborer/ Operator	1992



1995 TOWN MEETING

Tuesday, May 9, 1995  
Hanover High School Gymnasium

The annual Town Meeting of the Town of Hanover, NH was convened on May 9th, 1995 at 8:00 a.m. by Town Moderator, Harry Bird, at the Hanover High School Gymnasium. Moderator Bird explained that the polls would be open from 8:00 a.m. until 8:00 p.m. for the purpose of voting for the candidates for Town Offices and for all other articles requiring vote by official ballot as set forth in Articles One through Five of the Town Meeting Warrant. Moderator Bird also noted that the Dresden Budget vote was also included on the one official ballot that would be used in the all day voting.

The Dresden Board terminated their voting as of 7:00 pm.

Moderator Bird requested residents of Hanover be seated in chairs on the main floor of the gymnasium and the bleachers along the walls. He explained that non-residents were welcome to stay, but requested they stay at the back of the gymnasium to be able to separate the registered voters and guests. The Moderator mentioned there were hearing assistive devices for those with hearing impairments.

After the polls were closed at 8:00 p.m. the following five articles which were voted on were tabulated.

**ARTICLE ONE:** To vote (by nonpartisan ballot) for the following Town Officers (Ballot results shown):

One Selectman for a term of three years:

**Jack H. Nelson**                      **820 (elected)**

One Treasurer for a term of one year:

**Michael J. Ahern**                      **823 (elected)**

One Library Trustee for a term of three years:

**Elizabeth P. Storrs**                      **851 (elected)**

One Trustee of Trust Funds for a term of three years:

**Lawrence R. Draper**                      **828 (elected)**

One Town Clerk for a term of three years:

**Dianne L. Quill**                      **808 (elected)**

**ARTICLE TWO:** "Are you in favor of the adoption of Amendment No. 1 as proposed by the Planning Board for the Hanover Zoning Ordinance?" Amendment No. 1 amends Article II, Section 210.1,

Paragraph A to read as follows: A. Driveways - Except in the B, I, BM, and OL Zoning Districts the following shall apply. One driveway which leads to an enclosed garage or covered carport or parking area and which is not more than fourteen (14) feet in width. Widths in excess of fourteen (14) feet may be allowed where: (1) additional width is necessary to provide an adequate turning radius or (2) it is necessary for vehicles to enter or leave a garage or enclosed carport whose vehicle opening is more than fourteen (14) feet wide in such cases a Driveway may be the width of the vehicle opening of the garage or enclosed carport and extend from the front of the opening towards the front lot line a maximum distance of thirty (30) feet.

RESULTS	YES	649	NO	163	ARTICLE PASSED
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**ARTICLE THREE:** "Are you in favor of the adoption of Amendment No. 2 as proposed by the Planning Board for the Hanover Zoning Ordinance?" Amendment No. 2 amends Article II, Section 201.1 K Fences, to read as follows: Notwithstanding Section 209, fences up to four (4) feet high shall be permitted as an Accessory Use within the required yard areas subject to requirements set forth in Section 313. Fences over four (4) feet high within the required yard areas may be allowed as an Accessory Use by Special Exception.

RESULTS	YES	709	NO	135	ARTICLE PASSED
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**ARTICLE FOUR:** "Are you in favor of the adoption of Amendment No. 3 as proposed by the Planning Board for the Hanover Zoning Ordinance?" Amendment No. 3 amends Article IV, Table 404.1, Schedule of Requirements, to read as follows: 1 for every 5 seats. However, no additional spaces shall be required for outdoor seating which does not exceed 50% of the permitted indoor seating.

RESULTS	YES	662	NO	128	ARTICLE PASSED
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**ARTICLE FIVE:** "Are you in favor of the adoption of Amendment No. 4 as proposed by the Planning Board for the Hanover Zoning Ordinance?" Amendment No. 4 amends Article X, Section 1006.1, to read as follows: That because of such physical circumstances of conditions the use of the property in strict conformity with the provisions of this Ordinance for a Permitted Use in that Zoning District is so impractical that the burden of compliance would be disproportionate to that borne by other properties in the neighborhood, and that a Variance would be in the public interest to enable the reasonable use of the property.

RESULTS	YES	667	NO	143	ARTICLE PASSED
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The Business Session of the 1994 Town Meeting of the Town of Hanover, New Hampshire was called to order by Moderator, Harry Bird, at 7:00 p.m.

## ARTICLE SIX:

To see if the Town will vote to appropriate \$400,000 to construct a transfer station in the Town to receive solid waste, pursuant to authority under RSA 149-M:13, and to authorize the Selectmen to borrow such sum under the New Hampshire Municipal Finance Act, Chapter 33, by issuance of bonds or notes, and to take all action, including signing all documents, as may be necessary to carry out the purpose of this vote.

Selectman Black moved that the Town vote to appropriate \$400,000 to construct a Transfer Station in the Town to receive solid waste, pursuant to authority under RSA 149-M:13 and to authorize the Selectmen to borrow such sum under the New Hampshire Municipal Finance Act, Chapter 33, by issuance of bonds or notes, and to take all action, including signing all documents, as may be necessary to carry out the purpose of this vote. Mrs. Heinrichs seconded it.

Mrs. Black described the process and purpose of the proposed Transfer Station and issues that still need to be dealt with regarding a Transfer Station are:

1. Who would manage the station.
2. Specific site for station. One possibility would be the old gravel pit on Lyme Road a little to the North and East of where the Big Apple Circus is usually held. It is on a major highway and Dartmouth College would lease the land to the Town. Another possibility could be the old dump site.

The concept of a Transfer Station was presented to the Town for approval. The Select Board explained that engineering and details have not been planned because the concept needs to be approved before more time and money is spent.

Four reasons for support are:

1. Withholding trash from Lebanon might start people talking about the best solution which would be to the Town's benefit.
2. Lebanon's contract is based on a guaranteed amount of trash. Hanover's volume of trash is decreasing because of curbside recycling pickup. If the contract is signed with Lebanon and the guaranteed amount of trash is not met, which it looks like it won't be, the tipping fees will be raised to meet the shortage in cost.
3. One key reason to build a Transfer Station is by dumping the refuse on the floor of the Transfer Station, all hazardous waste can be eliminated. The new laws are saying the people who throw containments in land fills are responsible for clean up.

4. Payment of solid waste disposal through taxes is deductible.

Mr. John Fredyma on Lyme Road stated his concerns about the proposal.

1. It still would not guarantee a source for disposal anymore than the Town has now with the City of Lebanon. There is still no long term commitment with anyone for a place of disposal. If the plug were pulled, another place would have to be found to take it to.
2. Nothing is done to encourage conservation with this proposal. Whether by commercial hauler or individual transporter, payment would be made for what was disposed of. With the present proposal, there is no limit and it isn't based on what is brought in, rather on what the tax assessment requirement would be. Property owners will be taxed on this and payment will be made based on whether they have a little or a lot, whether they practice good conservation and recycling or whether they haul everything there.
3. The cost will be born or paid for by those properties that actually pay taxes. Dartmouth College has several large components generating trash and rubbish that are tax exempt. This would cause the average home owner to subsidize ones who have tax exempt properties.

Some of the sites Mr. Fredyma suggested are:

1. The site near CRREL owned by Dartmouth College.
2. The Gile Tract on Route 120 (formerly the town dump site). This would be appropriate because most of the large trucks would probably go that way and won't have to go back through Town.

Mrs. Black responded that this proposal wasn't site specific and the old dump site was mentioned as a possibility. She said Dartmouth College is the largest taxpayer in Hanover and though they do have a lot of tax exempt properties, they are a large percent of Hanover's tax base.

Senator Jim Rubens said he spoke with Commissioner Varney (Commissioner of the Department of Environmental Services in NH who regulates the Lebanon land fill) and was assured there should be no problem licensing the new land fill in Lebanon.

Questions asked by Ms. Shirley Morris were:

1. Since there doesn't seem to be any incentive for people who recycle and have little trash, why couldn't it be funded by user fees or another way that would be represented by the

amount of trash people make?

2. She wanted to know what would be done about composting yard waste. She currently takes it to the Lebanon land fill and is concerned that if the Town starts a Transfer Station and doesn't sign a contract with Lebanon, Lebanon in turn might not allow Hanover to use their compost heap. Ms. Morris understands it is against the law to take yard waste to the dump and would have to find another place if Lebanon were to refuse the use of their compost pile.
3. Would individuals be able to take items to the Transfer Station or would they have to hire a hauler?

Mr. Vermilya responded there are a number of licensed and permitted disposal sites. It would be economic to transport the trash in 100 yard cubic trailers. Claremont gave a proposal for \$35 a ton last fall for their incinerator. This couldn't be done because we had to guarantee 5,500 ton a year and we weren't able to do so. The Selectmen have no way of enforcing flow control to the place they designate. If the tonnage could be guaranteed, they could solicit for a proposal. If contracted with Lebanon the tipping and per capita fees could go up with a 60 day notice if the amount of tonnage was not received. That figure could then easily go into the \$60 a ton category.

The Town could establish a system whereby the total cost would be by user fees. That would require more than one attendant. One to inspect, distribute, and make sure the trash is put in the right spot and another to do the weighing and the calculations that would go into billing.

An individual would be able to transport their own trash to the Transfer Station.

Approximately 250 people in Hanover transport their trash directly to the Lebanon land fill. If there were a more accessible site, it is believed more would do this.

With the Transfer Station a guarantee could be obtained for a disposal site by going to bid.

Paul Guyre felt the proposal as presented is not a good one for three reasons:

1. Economics - The Lebanon tax base relies heavily on getting 25,000 tons a year from the Upper Valley and needs Hanover's trash. He feels Hanover should be able to bargain with Lebanon and get a good rate for disposal usage.
2. Safety is a big concern for the Lyme Road site as presented. He feels the site mentioned is scenic and he would not like to see it turned into a dump site. It is a very dangerous section of road to have a site where there

will be frequent exits and entrances.

3. Mr. Guyre feels a better site needs to be found with a better access to the interstate where the trucks won't have to go through downtown Hanover.

Dr. Keene asked if the real issue is getting at the need for regionalization for waste disposal and he doesn't understand how this will achieve it. How do they keep from being held hostage by the person who owns the hole in the ground where the Transfer Station would be.

Selectman Nelson feels the only way not to be held hostage is to have control of the trash and be able to get a long term contract with a disposal site.

Gobin Disposal and NE Waste now serve Hanover. They both would have one 12' - 16' truck going to the Transfer Station each day. There would be one, 100' cubic yard trailer coming out of the Transfer Station and going to the eventual disposal site once every day or two. At the most, truck traffic would probably be three large trucks per day.

Ms. Crory said the Valley News report seemed to be site specific and now learning it is not and knowing the Planning and Zoning Boards will have to approve any site, asked if the Selectmen were asking the town to approve a bond issue that had no specific site in mind. Mrs. Black said the Selectmen are asking the Town to approve a Transfer Station with the details to follow.

Ms. Crory asked if the concept had a figure. She was told there are written estimates from engineering firms on what this type of facility would cost with site preparation building figures involved. The figure would cover any of the proposed sites.

The Select Board was then asked if an affirmative vote is received, and it is a bond issue, will it have to go before financial committee to see if the bond they are proposing has some kind of validity. Usually bond issues have to have a review by bond council. Mr. Vermilya said as in past, bond issues would be marketed through the Municipal Bond Bank. The Selectmen have reviewed the proposal with the Bond Bank as far as the wording of the article goes and it has been approved by them. If approved, then they would proceed to sell the bond issue.

Attorney Bradley asked if the effect of this motion, as the moderator understands it, would be that this subject matter is dead until a year from now and rose to oppose that result.

Mrs. Solow asked if they could postpone to a date uncertain to be set by the Board of Selectmen. The Moderator said he would not entertain an open ended motion. When asked if the Selectmen thought it might take place and coincide with the annual meeting next May, the answer was yes.

The Moderator asked the Select Board if they wanted to have an adjourned session of this Town Meeting as a way of discussing this issue before next May or to pass a motion that would postpone it indefinitely and bring the article back next May. Selectman Nelson feels they should postpone indefinitely.

The motion carried and business under Article Six was postponed indefinitely.

#### **ARTICLE SEVEN:**

To see if the Town will vote to appropriate the sum of \$450,000 to operate the proposed Hanover transfer station for solid waste for the 1995 fiscal year, pursuant to authority under RSA 149-M and RSA 47:17, XIV.

The Moderator said a motion was in order for Article Seven. A motion was made by Selectman Black and seconded by Selectman Nelson to postpone indefinitely business under Article Seven. The motion carried and business under Article Seven was postponed indefinitely.

Moderator Bird announced all Hanover citizens are invited by the League of Women Voters to participate in the Hanover Community Profile to be held on June 2nd and 3rd of 1995. If anyone wishes to make reservations or attend, they are to speak with Charlotte Faulkner or call 643-1211 (Hanover Community Profile).

The retirement of the current Town Clerk, Betsy Banks was announced. Betsy has served for the past five years. Over the past 234 years there have only been 31 people who have served as Town Clerk. There have been 26 men and 12 women who have served in this capacity.

#### **ARTICLE EIGHT:**

To choose the following Town Officers to be elected by a majority vote: One member of the Advisory Board of Assessors for a term of three (3) years; Three Fence Viewers each for a term of one (1) year; Two Surveyors of Wood and Timber each for a term of one (1) year; and, Such Other Officers as the Town may judge necessary for managing its affairs.

Selectman Black asked the candidates present to stand up and be recognized as their names were called off.

Selectman Black moved the following persons be nominated for the following offices:

Member of the Advisory Board of Assessors for a term of three years -

(1) Paul F. Young

Fence viewers for a term of one year -

- (1) Frederick E. Crory
- (2) Edward C. Lathem
- (3) Edward Lobacz

Surveyors of Wood and Timber for a term of one year -

- (1) Willem Lange
- (2) John Richardson

Selectman King seconded it. The Moderator asked if there were any nominations from the floor. Hearing none, he asked if they were agreeable to having the clerk cast one ballot for the election of the offices as nominated. A voice vote was taken and was in the affirmative. The motion PASSED and those nominated were elected for the ensuing year.

#### **ARTICLE NINE:**

To receive reports from the Selectmen, Town Clerk, Treasurer, Collector of Taxes and other Town Officers and to vote on any motion relating to these reports and to receive any special resolutions that may be appropriate and to vote thereon.

Selectman Heinrichs moved that the reports of the Selectmen, Town Clerk, Treasurer, Collector of Taxes and other Town Officers as printed in the Town Report be accepted. Selectman Black seconded it. There was no discussion. A voice vote was taken and was in the affirmative. The motion PASSED and the reports were ACCEPTED.

The Moderator introduced the Chair of the Parks and Recreation Board, Terry Hall for the reading of the following resolution:

#### **Resolution for Lillian Bailey**

Terry Hall from the Parks and Recreation Board presented the Parks and Recreation Volunteer Award presentation honoring an individual. A description of the Volunteer Recreation Department Program was given. Lillian Bailey was not present but the award was presented to her son, Bob, on her behalf with pride and thanks from the Hanover Recreation Department and Board, children and adults of Hanover. One of her accomplishments was the Muster Day ceremony each year on the Hanover Center Green. Mrs. Bailey was a graduate of Plymouth State College at the age of seventeen, the recipient of the distinguished Alumni Service Award from Plymouth State College, election to Delta Gama Honor Society, recipient of the 1976 Granite State Award from the University system of New Hampshire for distinguished public service, reading specialist at Hanover High School from 1975 to 1981, visiting consultant for reading and study skills in 1979 at Dartmouth College, a director and teacher in the Dartmouth summer ABC program from 1967 to 1969, an historian, a farmer, a story



teller, a volunteer, a teacher, a poet, a wife and a mother. A second standing ovation was given to Lillian Bailey for the outstanding work she did in all the volunteer programs.

#### **ARTICLE TEN:**

To see if the Town will vote to appropriate such sums of money as the Town judges necessary to pay the expenses of the Town during the 1995-96 fiscal year for the purposes set forth in the Town Budget.

Selectman Black moved that the Town vote to appropriate the sum of \$9,520,073 to pay for the expenses to the Town during the 1995-96 fiscal year for the purposes set forth in the Town Budget. Selectman Nelson seconded it. The total tax dollar increase set forth in the budget is 2.1%.

Ms. Nancy Bean, Chairman of the Hanover Finance Committee, read the statement contained in the annual report supporting the budget.

There was no further discussion. A voice vote was taken and was found to be in the affirmative. The motion passed and the Budget was ADOPTED.

#### **ARTICLE ELEVEN:**

To see if the Town will vote to apply any unexpended balance of the 1994-95 appropriation, if any, of the Sidewalk Special Service area to reduce the appropriation for this service area in fiscal year 1995-96.

Selectman King moved that Article 11 be adopted. Selectman Black seconded it.

There was no discussion. A voice vote was taken and was found to be in the affirmative. The motion PASSED and the article was ADOPTED.

#### **ARTICLE TWELVE:**

To see if the Town will vote to apply any unexpended balance of the 1994-95 appropriation, if any, for the Fire Protection Special Service area to reduce the appropriation for this service area in fiscal year 1995-96.

Selectman King moved that Article 12 be adopted. Selectman Black seconded it. There was no discussion. The Moderator called for a vote. A voice vote was taken and the motion PASSED. Article Twelve was ADOPTED.

#### **ARTICLE THIRTEEN:**

To see if the Town will vote to appropriate and authorize payment

into the Capital Reserve Funds in the following amounts for the purpose for which such funds were established:

Public Works	\$125,000
Fire Fund	\$ 70,000
Sidewalk Fund	\$ 8,000
Sewer Fund	\$100,000
Ambulance Fund	\$ 20,000

Selectman Connolly moved that Article 13 be adopted. Selectman Black seconded it.

There was no discussion. The Moderator called for a voice vote and the motion PASSED. Article Thirteen was ADOPTED.

#### **ARTICLE FOURTEEN:**

To see if the Town will vote to authorize withdrawals from such Capital Reserve Funds and designate the Board of Selectmen as agents of the Town to expend such funds for the purposes for which such funds were established, in the following amounts as set forth in the Town Report:

Public Works	\$172,000
Howe Library - carpet	\$ 15,000
Parks & Rec. - vehicle	\$ 19,500
Sewer Fund - pump station	\$ 45,000
Sewer Fund - bucket loader	\$ 30,000

Selectman Connolly moved that Article 14 be adopted. Selectman Heinrichs seconded it.

There was no discussion and the Moderator called for a voice vote. The motion PASSED and Article Fourteen was ADOPTED.

#### **ARTICLE FIFTEEN:**

Shall the Town accept the provisions of RSA 31:95-b providing that any town at an annual meeting may adopt an article authorizing indefinitely, until specific rescission of such authority, the Selectmen to apply for, accept and expend, without further action by the Town Meeting, unanticipated money from a State, Federal or other governmental unit, or a private source, which becomes available during the fiscal year.

Comment: RSA 31:95-b requires the Selectmen to hold a public hearing before any action is taken under this article, and it also prohibits the expenditure of other Town funds except those funds lawfully appropriated for the same purpose. This article was passed at the 1994 Town Meeting, but inadvertently, as read to the Town Meeting before the vote, left out the words "indefinitely, until specific rescission of their authority", requiring the Town Meeting to consider the article again this year.

Selectman Heinrichs moved that Article 15 be adopted. Selectman King seconded it.

Mrs. Solow asked if it was correct that as she read this article without an amendment this year, the Selectmen would have the authority to accept and expend money for a designated purpose. The response was they could not accept the money without a public hearing. Mrs. Solow clarified that a public hearing is just to discuss and view it but not to prohibit the Selectmen from taking a particular action. That being the case, she would like to remove the words "indefinitely until specific rescision of such authority". The moderator asked if then they would have a motion that would be out of order. In order to carry out the intent of this article, the NH legislature in its wisdom has said the warrant article upon which they vote shall read, "authorizing indefinitely until specific rescision of such authority".

Mr. Bradley agreed if they wanted to give approval for the acceptance of gifts they would have to use that language.

Mr. Vermilya said if they vote no on it, it will be brought up each year. When asked of the Selectmen why it was brought up this year, Mrs. Black said so it wouldn't have to be brought up every year.

There was no further discussion. The verbal vote on the amendment could not be determined whether for or against was stronger, so a standing vote was taken. The majority CARRIED TO OPPOSE the amendment to Article Fifteen. Article fifteen was ADOPTED as correctly read.

#### **ARTICLE SIXTEEN:**

To see if the Town will vote to authorize the Board of Selectmen to accept, on behalf of the Town, gifts, legacies, and devises made to the Town in trust for any public purpose, as permitted by RSA 31:19.

Selectman Nelson moved that Article 16 be adopted. Selectman Connolly seconded it. This article must be voted on each year. There was no discussion. The Moderator called for a voice vote and the motion PASSED. Article Sixteen was ADOPTED.

#### **ARTICLE SEVENTEEN:**

To see if the Town will vote to revoke the trust fund established in 1986 with \$125,000 funded by the Federal Government to provide sand and gravel for use of the Public Works Department, to authorize the trustees of said trust to pay all the moneys in such fund to the Town treasurer, pursuant to RSA 31:19-a, and to appropriate said sum to pay for renovations to the Public Works Garage.

Comment: The Sand and Gravel Trust Fund was created with the

payment of \$125,000 received from the Federal Government as a settlement for the taking of the Town's gravel pit behind CRREL. The income earned from the fund has been used to purchase sand and gravel for highway maintenance and the principal has been left intact for the possible purchase of land with sand and gravel deposits. The Selectmen have determined that it is not realistic to retain the funds for potential purchase of land for a sand pit. The Selectmen recommended using the funds for the Public Works Garage renovation to reduce the effect of such renovations on the tax rate.

Selectman Nelson moved that Article 17 be adopted. Selectman Black seconded it.

Mr. Batchelder asked for an explanation of what happens if the article is not approved. The \$125,000 is no where else in the budget, therefore, the renovation of the public works garage will be slowed down by a year.

Scott Drysdale said instead of paying interest on a bond issue, they were paying it to buy sand and gravel each year.

There was no further discussion. The Moderator called for a voice vote and the motion PASSED. Article Seventeen was ADOPTED.

#### **ARTICLE EIGHTEEN:**

To see if the Town will vote to discontinue Highway 38, extending from the westerly boundary of Tax Map 5, Lot 13, to Greensboro Road, originally laid out on December 10, 1795. Such discontinuance shall take effect upon the recording of conveyances to the Town of easements for trail purposes, in a form to be approved by the Board of Selectmen, by Dartmouth College, Mr. Harlan Kimball (or Mr. Roger Shepard), and Berrill Farms Homeowners Association, pursuant to RSA 356-B:42. The trail shall be accepted by the Town and shall be managed and maintained by the Hanover Conservation Commission, pursuant to RSA 36-A:4. All motorized or wheeled vehicles shall be prohibited from the trail; only pedestrian travel shall be allowed. The Selectmen are hereby authorized to convey all right, title and interest of the Town in the land on which Highway 38 was located to Dartmouth College, Mr. Harlan Kimball (or Mr. Roger Shepard), and the Berrill Farms Homeowners Association.

Selectman Heinrichs moved that Article 18 be adopted. Selectman Black seconded it.

Mrs. Heinrichs stated last year's town meeting voted to table discussion on proposed Highway 38 asking the Selectmen and Trails Committee to return with a plan which would provide a trail connecting Greensboro and Trescott Ridge Roads in exchange for a discontinuance. With the diligent work of the Hanover Trails Committee led by Aggie Kurtz, the cooperation of Dartmouth

College, the assistance of Harlan Kimball and Roger Shepard and a vote of the Berrill Farms Homeowners Association the Selectmen are able to present this plan. It achieves their goal of a public right-of-way for pedestrians, hikers, and skiers between the two main Town roads. Further there is parking at each end of the trail. The right-of-way is 50 feet, the trail will be eight to ten feet wide within that right-of-way. There are existing rights-of-way at each end of the trail. This trail connects to the Appalachian Trail and on to Maine and Georgia. The trail is to be maintained by the Hanover Conservation Commission. Costs for developing the trail will be borne by the town. It is important to note that the discontinuance of Highway 38 and the acceptance of all trail easements are linked in this one article.

Tom Oxman, chairman of the Conservation Commission, said the Commission is in support of this trail.

Mr. Fredyma said he is not voting against this article, nor is he going to vote for it. The Town of Hanover through an agreement made by the Board of Selectmen and a former property owner that ultimately became Berrill Farms made an agreement that they knew Highway 38 went through their property someplace, they weren't quite sure where, but they knew it went through it. The Town agreed to, in exchange at a future date, allow them to develop that property such that it would be unincumbered by Highway 38. Mr. Fredyma stated he has a problem with it taking a number of years to get the property owner and its successor back to the table to agree to allow Highway 38 to continue. Points that bother him the most about it are:

1. The development of the easement being underwritten entirely by the Town. He doesn't feel that is proper or fair. In the light of the fact that the other property owner had a significant benefit with the removal of this encumbrance, he doesn't think it is in the spirit the original agreement was made.
2. He questions the language in the easement that reads "in a form to be approved by the Board of Selectmen". He is a little leery of what that language means.

Mrs. Heinrichs said the agreement was with the Planning Board, not the Board of Selectmen. The estimates on developing the trails are from two to five thousand dollars and there are currently funds to cover that in the Conservation Commission's Trail Maintenance and Building Funds. The original agreement with Berrill Farms and the Planning Committee doesn't state the gain received from the easement would require them to build anything.

There was no more discussion. The Moderator called for the vote and a voice vote was taken. The motion PASSED and Article Eighteen was ADOPTED.

**ARTICLE NINETEEN:**

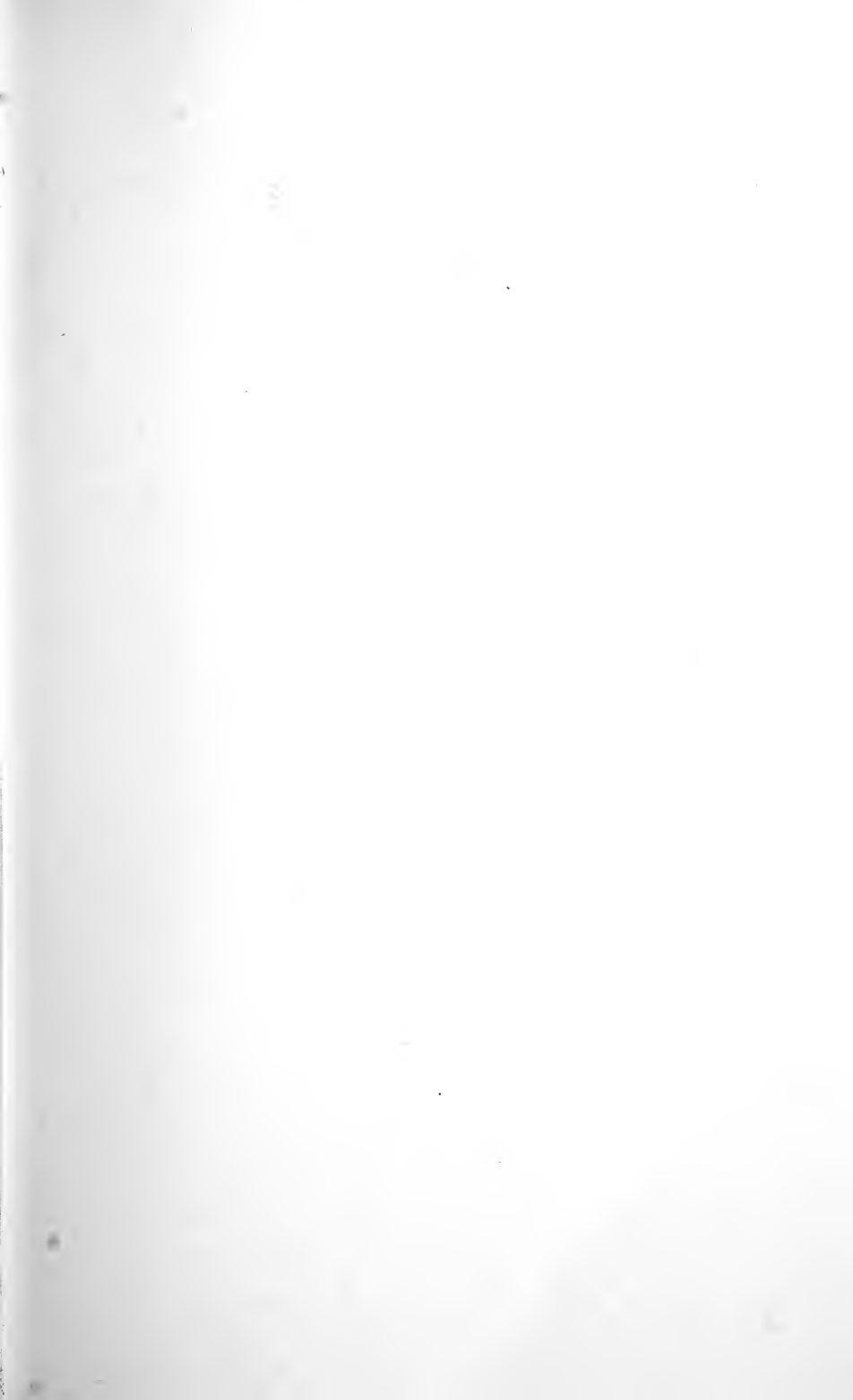
To transact any other business that may be legally brought before this Town Meeting.

The Moderator asked for any other such business. Hearing none, he would entertain a motion to permanently dissolve this meeting. The motion was made by the Moderator and seconded by Selectman Nelson. The motion carried and the meeting was dissolved at 8:45 p.m.

Respectfully submitted,

Elizabeth B. Banks  
Town Clerk

These minutes have been condensed. A complete set of minutes is available for review in the Town Manager's Office.



## RECYCLING INFORMATION

The following items are picked up at curbside:

**Newspaper**, dry, not tied.

**Glass**, white, green, brown, blue-tinted - washed, no lids.

**Aluminum beverage cans** - washed.

**Tin (steel) cans** - washed, lids pushed to inside. You may include aluminum cat food cans!

**PETE #1 plastic bottles and jars** - washed, no lids.

**HDPE #2 plastic bottles and jars** - narrow necked jars with no indentations on bottom, all colors - washed, no lids.

**Mixed paper** - see guidelines in Curbside Comment.

**Boxboard** - see guidelines in Curbside Comment.

**Corrugated cardboard** - see guidelines in Curbside Comment.

**Brown paper bags** - See guidelines in Curbside Comment.

## GREEN-UP DAY

Saturday, May 4, 1996 -- 9 a.m. - 12 noon

Picnic lunch at 12 noon on Etna Green for participants

## ANNUAL TOWN MEETING

Tuesday, May 14, 1996

Hanover High School Gymnasium

Voting - 8:00 a.m. to 8:00 p.m.

Business Meeting - 7:00 p.m.

## Helpful Telephone Numbers

Ambulance, Fire, Police      EMERGENCY.....911

Animal Control Officer.....643-2222

Fire & Police (Non-Emergency).....643-2222

Town Manager.....643-0701

Administrative Offices.....643-4123

Accounting Division.....643-0705

Assessor.....643-0703

Tax Collector.....643-0704

Town Clerk.....643-0712

Adm. Offices (after business hours).....643-2222

Code Department.....643-0708

Community Counselor.....643-5317

Etna Library.....643-3116

Highway Department.....643-3327

Howe Library.....643-4120

Planning & Zoning.....643-0708

Recreation Department.....643-5315

Senior Center.....643-5531

Treatment Plant.....643-2362